

BBA EVEN SEMESTER

(TECAHING SCHEMS + CREDIT DISTRIBUTION & PROPOSED SYLLABUS)

AY (2024-25)



GSFC UNIVERSITY, VADODARA

Teaching and Examination Scheme

School of Management Studies & Liberal Arts

Academic Session: Even 2024-25 Program: BBA General Semester: II

Sr. N.	Course Code	Course Name	Course		Teaching Scheme (Hours/Week)		Total Credit		Theory			Practical		Total Marks
11.			Туре	L	Т	P	T	P	MSE	CEC	ESE	LW	LE/ VIVA	Marks
01	02	03	04	05	06	07	08	09	10	11	12	13	14	15
1	BBA2001	Human Behaviour and Organization	Core	3	1	0	4	0	20	40	40	0	0	100
2	BBA2002	Marketing Management	Core	3	1	0	4	0	20	40	40	0	0	100
3	BBA2003	Business Economics	Core	3	1	0	4	0	20	40	40	0	0	100
4	BBA2004	Emerging Technologies and Applications	VACC	2	0	0	2	0	20	40	40	0	0	100
5	AECC201	Communication Skills in English	AECC	2	0	0	2	0	20	40	40	0	0	100
6	VACC201	Tinkering & Mentoring	VACC	0	0	2	1	0	20	40	40	0	0	100
7	BBA2005	Internship	SEC	0	0	2	0	2	00	00	00	50	50	100
		Total					17	02						700

^{*}L-Lecture, T-Tutorial, P-Practical, MSE-Mid Semester Examination, CEC- Continuous Evaluation Component, ESE- End Semester Examination, LW-Lab Work, LE-Lab Exam

Program Coordinator	Program	Coordinator
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GSFC UNIVERSITY, VADODARA

Teaching and Examination Scheme

School of Management Studies & Liberal Arts

Academic Session: Even 2024-25 Program: BBA General Semester: IV

Sr. N.	Course Code	se Code Course Name Course Teaching Type Scheme (Hours/Week)			Total Theory Credit				Pra	Total Marks				
				Ĺ	T	P	T	P	MSE	CEC	ESE	LW	LE/ VIVA	
01	02	03	04	05	06	07	08	09	10	11	12	13	14	15
1	21BBA401	Business Research methodology	Core	3	1	0	4	0	20	40	40	0	0	100
2	21BBA402	Business Ethics	Core	3	1	0	4	0	20	40	40	0	0	100
3	21BBA404	Organisational Behavior	Core	3	1	0	4	0	20	40	40	0	0	100
4	21BBA405	Operations Management	Core	3	1	0	4	0	20	40	40	0	0	100
5	21BBA406	Public Health and management	VACC	2	0	0	2	0	20	40	40	0	0	100
6	AECC401	Environmental Studies	AECC	2	0	0	2	0	20	40	40	0	0	100
7	21BBAMM04	Retail Marketing	Elective	3	0	0	3	0	20	40	40	0	0	100
	21BBAHR03	Employees Empowerment	Elective	3	0	0	3	0	20	40	40	0	0	100
	21BBAFM04	Financial Reporting	Elective	3	0	0	3	0	20	40	40	0	0	100
8	BBAI4	Internship	SEC	0	0	4	0	2	-	-	-	50	50	100
		Total					23	02						800

^{*}L-Lecture, T-Tutorial, P-Practical, MSE-Mid Semester Examination, CEC- Continuous Evaluation Component, ESE- End Semester Examination, LW-Lab Work, LE-Lab Exam

Program Coordinator

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GSFC UNIVERSITY, VADODARA

Teaching and Examination Scheme

School of Management Studies & Liberal Arts

Academic Session: Even 2024-25 Program: BBA General Semester: VI

S. N.	Course Code	Course Name	Course Type	S	eachi chem ırs/W	e	Total Credit			Exam	inatio	n Scheme	
				L	T	P]		Theory	,	Practical		Total
								MSE	CEC	ESE	LW	LE/VIV A	Marks
1	22BBA601	Strategic Management	Core	3	0	0	3	20	40	40	0	0	100
2	22BBA602	Import Export Management	Core	3	0	0	3	20	40	40	0	0	100
3	22BBA603	Supply Chain Management	Core	3	0	0	3	20	40	40	0	0	100
4	22BBAMM08	International Marketing	Elective	3	0	0	3	20	40	40	0	0	100
5	22BBAMM09	Consumer Relationship Management	Elective	3	0	0	3	20	40	40	0	0	100
6	22BBAMM10	Advertising and Promotion	Elective	3	0	0	3	20	40	40	0	0	100
	22BBAFM08	Strategic Financial Management	Elective	3	0	0	3	20	40	40	0	0	100
4	22BBAFM09	Financial Planning	Elective	3	0	0	3	20	40	40	0	0	100
5	22BBAFM10	Risk Management	Elective	3	0	0	3	20	40	40	0	0	100
4	22BBAHR08	Performance Management	Elective	3	0	0	3	20	40	40	0	0	100
5	22BBAHR10	Compensation Management	Elective	3	0	0	3	20	40	40	0	0	100
6	22BBAHR09	Industrial Relations and Labour Laws	Elective	3	0	0	3	20	40	40	0	0	100
7	22BBA604	Project Work	SEC	0	0	3	3				50	50	100
8	AECC601	Disaster Risk Management	AECC	2	0	0	2	20	40	40	0	0	100
		Total	1				23						800

^{*}L-Lecture, T-Tutorial, P-Practical, MSE-Mid Semester Examination, CEC- Continuous Evaluation Component, ESE- End Semester Examination, LW-Lab Work, LE-Lab Exa

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School of Management and Liberal Arts BBA, Course Curriculum Effective from Academic Year, 2024-25



Credit Structure - BBA General (Even Semester) - 2025



Semester	Core Course	AECC	Multi-Disciplinary	VAC	SEC	Discipline Specific Elective	Total
I							
II	12	02		03	02		19
III							
IV	16	02		02	02	03	25
V							
VI	09	02			03	09	23
Total	37	06		05	07	12	67

School of Management and Liberal Arts BBA, Course Curriculum Effective from Academic Year, 2024-25



SEMESTER II



COURSE	COURSE NAME	SEMESTER
CODE	Human Behaviour and	II
BBA2001	Organization	

Teaching Scheme (Hours)			Teaching Credit					
Lecture	ractical	Futorial	Total Hours	Lecture	Practical		Fotal Fredit	
60	0	0	60	3	0	1	4	

Course Prerequisites Course Category	Students are expected to have a basic understanding of management principles and human behavior. Familiarity with foundational concepts in psychology, sociology, and business management will be beneficial. Critical thinking, communication skills, and a willingness to participate in discussions and group activities are essential for engaging with the course material effectively. Compulsory
Course focus	This course focuses on understanding and analyzing human behavior in organizational settings. It explores key topics such as motivation, leadership, team dynamics, communication, and organizational culture. The course emphasizes practical applications of OB theories, equipping students with skills to manage interpersonal relationships, enhance team performance, and foster a positive work environment. Real-world case studies, role-plays, and interactive activities will provide hands-on experience to bridge theory and practice.
Rationale Course Revision/	 To develop a basic understanding of the concept of human behavior and organization. To highlight the importance of OB in modern organizations. To understand individual and group behavior in the workplace to improve the effectiveness of an organization. To critically evaluate leadership styles and strategies.
Approval Date:	



Course Objectives (As per Blooms' Taxonomy)

CO1: Remembering fundamental theories and concepts of individual and group behavior in organizational settings.

CO2: Understanding of key OB concepts such as motivation, leadership, team dynamics, and organizational culture.

CO3: Applying OB theories to real-world scenarios, addressing workplace challenges such as conflict resolution, team building, and effective communication.

CO4: Analyzing workplace behaviors and dynamics to identify underlying causes and recommend actionable strategies for improvement.

CO5: Evaluating organizational practices and behaviors, assessing their impact on employee performance and organizational effectiveness.

CO6: Creating innovative solutions and strategies to foster a positive organizational culture and enhance team performance based on OB principles.

Course	Weightage	Contact
Content		hours
Unit 1 Introduction to Human Behavior and Organization	25	15
Meaning, importance, and historical development of organizational		
behavior; Factors influencing organizational behavior;		
Contributing disciplines of OB; OB models		
Unit 2 Individual Behavior	25	15
Foundations of Individual Behavior; Personality- Determinants of		
personality, Type A and B, Big Five personality types, stages of		
personality development; Attitude - components, job-related		
attitudes; Learning- concept, theories, and reinforcement; Perception		
- concept, perceptual process, factors influencing perception; Values		
- concept and types: terminal values and instrumental values.		
Motivation – Concept, importance, and theories of motivation- Early		
Theories of motivation (Need Hierarchy, Theory X and Theory Y,		



Two Factors Theory); Contemporary Theories of motivation (Self-Determination Theory, Goal-setting Theory, Reinforcement Theory, Self-efficacy Theory		
Unit 3 Group & Team Behaviour Groups and Work Teams: Concept: Five Stage model of group development; Groupthink and shift; Indian perspective on group norms, Group, and teams; Types of teams; Creating team players from individual building. Individual & Group conflict; e-teams.	25	15
Unit 4 Leadership & Power Leadership: Concept; Trait theories; Behavioral theories (Ohio and Michigan studies); Contingency theories, Authentic leadership; Mentoring, self-leadership; Inspirational Approaches (transformational, charismatic): Comparison of Indian leadership styles with other countries. Bases of Power. Organizational Culture: Concept of culture; Impact (functions and liability); Creating and sustaining culture: Employees and culture; Creating positive and ethical cultures; Need and importance of Cross-Cultural management, Stress, and its Management.	25	15

Learnin	g Resources
1.	Textbook:
	1. Robbins, Stephen - Organizational Behavior Prentice Hall of India Ltd., New Delhi.
	2. Luthans Fred - Organizational Behavior: An Evidence-Based Approach - McGraw Hil
	Publishers Co. Ltd., New Delhi.
	3. Prasad, L.M-Organizational Theory Behavior-Sultan Chand &Sons, New Delhi.
	4. Rao, VS P-Organization Behavior –Himalaya Publishing House.
	5. Aswathappa.KOrganizational Behavior-Himalaya Publishing House, Mumbai, 18th
	Edition.
2.	Reference Books:
3.	Journals & Periodicals:



4. Other Electronic Resources:

Evaluation Scheme	Total Marks: 100					
Mid Semester Marks	20 marks					
End Semester Marks	40 marks					
Continuous Evaluation						
40 marks	Class Participation	10				
		marks				
	Quiz	5				
		marks				
	Skill Enhancement activities/ Case 15					
	Study/ Research Paper marks					
	Presentation 10					
		marks				
Course Outcomes	 Gain a comprehensive understanding group behavior, leadership styles, a culture to foster effective workplace. Demonstrate the ability to apply Oreal-world organizational challenged dynamics, motivation, and conflict. Develop strategies to improve emporganizational outcomes by analyzational outcomes. 	e relationships. B principles to a principles to a ses, including tea resolution.	nal address am nce and			
	workplace behaviors and practices.	ing and initiacin	J1115			



COURSE CODE	COURSE NAME	SEMESTER
BBA2002	Marketing Management	II

Teaching Scheme (Hours)		Teaching Credit					
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
60	0	0	60	3	0	1	4

Course Prerequisites	Students should have a basic understanding of business principles, foundational knowledge of economics, and introductory exposure to management concepts. Strong analytical and communication skills are essential. Familiarity with consumer behavior, market research techniques, and basic statistical tools is beneficial. A keen interest in marketing strategies and business trends is highly recommended.
Course Category	Compulsory
Course focus	The Marketing Management course focuses on developing strategic and analytical skills to understand consumer behavior, market research, and competitive dynamics. Students learn to create, implement, and evaluate marketing strategies, covering product development, pricing, distribution, promotion, and digital marketing. Emphasis is on real-world applications, ethical practices, and achieving organizational objectives effectively.
Rationale	 Develop understanding about marketing management concepts and frameworks, and apply these to a new or existing business. Develop skills to analyze and synthesize information and derive insights related to marketing management, from several perspectives It also explores best practices in managing marketing activities within an organization and how to measure the impact on demand and attempt to forecast and influence its future levels, magnitude and timing.
Course Revision/ Approval Date:	



Course Objectives (As per Blooms' Taxonomy)

CO1 : Remembering

Recall fundamental marketing concepts, terminology, and frameworks & Identify the core components of the marketing mix (4Ps).

CO2: Understanding

Explain the role of marketing in creating value for customers and organisations & Interpret consumer behaviour patterns and their impact on marketing decisions.

CO3: Applying

Develop marketing strategies by applying segmentation, targeting, and positioning (STP) frameworks & Use marketing research tools to analyse market opportunities.

CO4: Analyzing

Evaluate the effectiveness of various marketing strategies through case studies and real-world examples & Compare and contrast different pricing, promotion, and distribution strategies.

CO5: Evaluating

Critically assess marketing plans and campaigns to recommend improvements & Judge the ethical implications of marketing decisions in diverse contexts.

CO6: Creating

Design innovative marketing strategies to address real-world business challenges & Develop a comprehensive marketing plan that integrates the elements of the marketing mix.

Course	Weightage	Contact
Content		hours
Unit 1	25	15
Introduction: Nature, Scope and Importance of Marketing,		
Evolution of Marketing; Core marketing concepts; Company		
orientation - Production concept, Product concept, selling concept,		
Marketing concept, Holistic marketing concept; Marketing		
Environment: Demographic, Economic, Political, Legal, Socio		



cultural, Technological environment (Indian context); Market and		
competition analysis, Market Analysis and Creating and		
Delivering Customer Value. types of marketing (B2C, B2G, B2B,		
C2C)		
Unit 2	25	15
Segmentation, Targeting and Positioning: Concept; Levels of		
Market Segmentation, Basis for Segmenting Consumer Markets;		
Consumer Behavior, The Rise of Consumer Democracy, Stimulus		
Response Model of Consumer Behavior, Buyer's Cultural, Social,		
Personal, and Psychological Characteristics particularly in Indian		
context, Consumer Buying Decision Process, Business Customer's		
Buying Decision Process, and Traditional vs. Experiential		
Marketing's View of Customer		
Unit 3	25	15
Product decisions: Concept of Product Life Cycle (PLC), PLC		
marketing strategies, Product Classification, Product Line Decision,		
Product Mix Decision, Branding Decisions, Packaging & Labelling.		
Portfolio approach – Boston Consulting Group (BCG) matrix.		
Introduction to Brand Management and Innovation and New		
Product Development. Pricing Decisions: Determinants of Price,		
Pricing Methods (Non-mathematical treatment), and Adapting		
Price. Promotion Decisions: Factors determining promotion mix,		
Promotional Tools – Fundamentals of advertisement, Sales		
Promotion, Public Relations & Publicity and Personal Selling.		
Marketing Channel Decision: Channel functions, Channel Levels,		
Types of Intermediaries: Wholesalers and Retailers, Introduction to		
Retail Management.		
Unit 4	25	15
Marketing of Services: unique characteristics of services, marketing		
strategies for service firms – 7Ps. Contemporary issues in		
Marketing, E-commerce, Digital Marketing, Ethics and social		
responsibility in Marketing, Integrated Marketing, Online		
Payments, Rural Marketing, Social Marketing, Green Marketing		
(Introductory aspects only).		
	I	



1.	Resources Textbook:
	Kotler P., Keller K., et al. Marketing Management (16th edition). Pearson Education
	Pvt. Ltd.
2.	Reference Books:
	Aaker, D. A. and Moorman Christine., Strategic Market Management: Globa
	Perspectives. John Wiley & Sons.
	• Shainesh G. Kotler Philip, Keller Kevin, Alexander Chernev, Jagdish N. Sheth
	Marketing Management. Pearson Higher Education
	• Kotler, P., Armstrong, G., and Agnihotri, P. Y. Principles of Marketing (17t
	edition). Pearson Education.
	• Ramaswamy, V.S. & Namakumari, S. Marketing Management: Indian Context
	Global Perspective (6th edition). Sage Publications India Pvt. Ltd.
3.	Journals & Periodicals:
	Indian Journal of Marketing
	Journal of Marketing
	Vikalpa: The Journal for Decision Makers
	South Asian Journal of Marketing
	• Journal of Business Research (Special Issues on Marketing)
	Other Electronic Resources:
	Nirma University Management & Commerce Library Electronic
	Resources
	GrowthAcad's Digital Marketing Course Syllabus (2024)
	Pondicherry University MBA (Marketing) Syllabus

Evaluation Scheme	Total Marks: 100			
Mid Semester Marks	20 marks			
End Semester Marks	40 marks	0 marks		
Continuous Evaluation	n			
(40 Marks)	Class Participation	10		
		marks		
	Quiz	5		
		marks		
	Skill Enhancement activities/ Case	15		
	Study/ Research Paper	marks		
	Presentation	10		
		marks		
Course Outcomes	1. Understanding Marketing	Concepts:	: Demonstrate	



- comprehensive understanding of core marketing concepts, including market research, segmentation, targeting, positioning, and the 4Ps of marketing, and apply these principles to real-world scenarios.
- 2. **Strategic Decision-Making**: Develop the ability to create effective marketing strategies by analysing market opportunities, consumer behaviour, and competitive dynamics.
- Application of Marketing Tools: Utilize marketing tools and techniques, such as digital marketing, branding, and product life cycle management, to enhance organisational performance and customer satisfaction.
- 4. **Ethics and Sustainability in Marketing**: Evaluate the ethical and sustainable practices in marketing, addressing contemporary challenges like green marketing and corporate social responsibility.



COURSE	COURSE NAME	SEMESTER
CODE	Business	II
BBA2003	Economics	

Teaching Scheme (Hours)			Teachin Credit	0			
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
60	0	0	60	3	0	1	4

Course Prerequisites	Basic Understanding of Commerce, Business and Economics Concepts.		
Course Category	Economics Concepts.		
course carrigory	Compulsory		
Course focus	This course focuses on Micro Economics, Demand and Supply of the firm, Production, Cost and Revenue		
	calculations for the firm.		
Rationale	Business economics uses economic concepts and principles by		
	emphasizing on demand and supply analysis, production & cost		
	analysis and different market structures which are fundamental		
	for further study. This course also introduces important		
	macroeconomic concepts which are indispensable for		
	understanding the functioning of an economy that might affect		
	business performance.		
	♣ It equips students with fundamental concepts of		
	microeconomics.		
	♣ Business economics delves into the complexities of market		
	structures, helping students navigate		
	♣ Challenges such as competition, regulatory environments,		
	and technological disruptions.		
	♣ It fosters critical thinking by analyzing real-world case		
	studies, enabling students to propose		
	♣ Innovative solutions to business problems.		
	♣ A grasp of business economics is essential for aspiring		
	entrepreneurs, managers, and analysts		
	♣ Seeking to thrive in today's dynamic and interconnected		
	business landscape.		



Course Revision/	
Approval Date:	
Course Objectives	CO1 : Remembering
(As per Blooms' Taxonomy)	CO2: Understanding
	CO3: Applying
	CO4: Analyzing
	CO5: Evaluating
	CO6: Creating

Course	Weightage	Contact
Content		hours
Unit 1 Fundamentals and Basic elements of Microeconomics	25	15
• The Economic Problem: Scarcity and Choice, Nature and Scope-		
Positive and Normative Economics.		
Scope of Study and Central Problems of Micro and		
Macroeconomics		
Demand Schedule: Individual and Market Demand Curve,		
Determinants of Demand, Law of Demand, Movement and Shift		
among Demand Curve, Elasticity of Demand.		
Supply Schedule: individual and market supply, determinants of		
supply, law of supply, Elasticity of supply. Determination of		
demand and supply, effect of a shift in demand and supply.		
Unit 2 Producer And Consumer Behavior	25	15
• Theory of Production-Factors of Production, Production Function,		
Law of Variable Proportions, Returns to Scale, Producers'		
Equilibrium.		
• Theory of Cost- Short Run and Long Run Average, Marginal and		
Total Cost Curves.		
Cardinal Utility Approach-Law of Diminishing Marginal Utility,		
Law of EquiMarginal Utility, Indifference Curves, Budget Lines and		
Consumer Equilibrium		



Unit 3 Analysis of Market	25	15
• Concept of Market and Main Forms of Market.		
• Price and Output Determination Under Perfect Competition,		
Monopoly, Monopolistic Competition, and oligopoly		
Unit 4 National Income and Various Indian Economy Challenges	25	15
• Circular Flow of Income. Concept of GDP, GNP, NDP, NNP (At		
Market Price and Factor Cost), Methods of Calculating National		
Income.		
• A Brief Introduction of Indian Economy - Pre-and Post-		
Independence.		
• Current Challenges Facing by Indian Economy- Human Capital		
Formation, Poverty, Dynamic		
Business Environment, Trade with Various Nations, Sustainable		
Economic Development.		

Learning Resources

1. **Textbook:**

- 1. Varian. H.R: Micro Economics A modern Approach
- 2. Mc Connell & Brue: Micro Economics Principal, problems & policies. McGraw Hills Professional Publication.
- 3. Ahuja, H.L. Advanced Economic theory
- 4. Jain K.P. Advanced Economic theory
- 5. Jhingan M.L. Modern Micro Economics
- 6. J. Shapiro: Macro Economic Theory and Policy
- 7. W.H. Bransin: Macro-Economic Analysis
- 8. M.L. Jhingan: Macro-Economic Theory and Policy
- 9. M.C. Vaishya: Macro-Economic Theory
- 10. Sunil Bhaduri: Macro Economic Analysis
- 11. H.L. Ahuja: Micro Economic Theory; Modern Publisher, Gulab Bhawan, 6, Bahadurshah Zafar Marg, New Delhi.
- 12. Samuelson & William D. Nordhaus: Economics; McGraw Hills.
- 13. A.N. Agarwal: Indian Economy.
- 14. M. Maria John Kennedy: Advanced Micro Economic Theory; Himalaya Publishing House, Delhi.
- 15. I.C. Dhingra & V.K. Garg: Economic Development & Planning in India.
- 16. D.M. Mithani: Macro Economics; Himalaya Publishing House.



	17. Macroeconomics" by N. Gregory Mankiw					
	18. Macroeconomics: Principles, Applications, and Tools" by Arthur O'Sullivan,					
	Steven Shiffrin, and Stephen Perez					
	19. Macroeconomics" by Olivier Blanchard					
2.	Reference Books:					
3.	Journals & Periodicals:					
4.	Other Electronic Resources:					

Evaluation Scheme	Fotal Marks: 100			
Mid Semester Marks	20 marks			
End Semester Marks	40 marks			
Continuous Evaluation				
40 marks	Class Participation	10		
		marks		
	Quiz	5		
		marks		
	Skill Enhancement activities/ Case	15		
	Study/ Research Paper	marks		
	Presentation	10		
		marks		
Course Outcomes				



COURSE	COURSE NAME	SEMESTR
CODE	Emerging	II
BBA2004	Technologies and	
	Applications	

Teaching Scheme (Hours)			7	Teaching Cred	lit		
Lecture Practical Tutorial Hours		Lecture	Practical	Tutorial	Total Credit		
30	0	0	30	30	0	0	2

Course Prerequisites Course Category	Basic knowledge of computer science, networking, and cybersecurity principles. Familiarity with programming concepts (e.g., Python, Java) and data management (e.g., databases, SQL). Understanding of mathematical concepts like statistics and probability. Awareness of emerging technologies such as IoT, Blockchain, and AR/VR is recommended. Multidisciplinary Elective(VACC)				
Course focus					
Rationale	To provide a comprehensive understanding of emerging				
	technologies such as block chain, IoT, cloud computing,				
	robotics, AR/VR, etc.				
	• To explore the applications, implications, and strategic				
	advantages of emerging technologies in business for				
	competitive advantage.				
Course Revision/					
Approval Date:					
Course Objectives	CO1 : Remembering				
(As per Blooms' Taxonomy)	CO2: Understanding				
	CO3: Applying				
	CO4: Analyzing				
	CO5: Evaluating				
	CO6: Creating				



Course	Weightage	Contact
Content		hours
Unit 1 Cloud Computing	25	7
Cloud service models (IaaS, PaaS, SaaS) - Deployment models		
(public, private, hybrid) - Cloud-based -enterprise solutions - Cost-		
benefit analysis and scalability Security and Governance - Data		
security and compliance in the cloud - Cloud governance		
frameworks		
Unit 2 Internet of Things (IoT) & Industry 4.0	25	8
Sensor technologies and connectivity - IoT Applications in Smart		
cities and infrastructure – Industrial IoT and manufacturing – IoT		
data processing and storage - Real-time analytics and decision-		
making - Concept of Industry 4.0 - Automation and smart		
manufacturing - Cyber-physical systems and digital twins -		
Robotics and advanced manufacturing technologies - Impact on		
Business Models – Transformation of production and supply chains		
 Business process optimization 		
Unit 3 Block chain Technology	25	7
Fundamentals of Block chain - Decentralization and distributed		
ledger - Cryptography and consensus mechanisms - Smart		
contracts - Financial services and digital identity - Challenges and		
Opportunities - Security and privacy issues - Regulatory and		
compliance considerations		
Unit 4 Augmented Reality (AR) and Virtual Reality (VR)	25	8
Introduction to AR/VR - Key concepts and differences between		
AR and VR – Historical development and current state - AR/VR		
applications in marketing and customer experience - Training and		
development through immersive technologies - Challenges and		
Opportunities - Technological limitations and advancements -		
Integration with existing business processes.		



Learning Resources

1. **Textbook:**

- 1. Emerging Technologies by Errol S. van Engelen
- 2. Internet of Things by Jeeva Jose, Khanna Book Publishing.
- 3. Digital Transformation: A Strategic Approach to Leveraging Emerging Technologies, Anup Maheshwari
- 4. Virtual & Augmented Reality by Rajiv Chopra, Khanna Book Publishing.
- 5. Emerging Technologies for Effective Management by Rahul Dubey, Cengage Publications.
- 6. IoT Fundamentals: Networking Technologies, Protocols, and Use Cases for the Internet of Things by David Hanes, Jerome Henry, Rob Barton, Gonzalo Salgueiro and Patrick Grossetete. 7. Blockchain for Business by Jai Singh Arun, Jerry Cuomo and Nitin Gaur.
- 8. Block Chain & Crypto Currencies by Anshul Kausik, Khanna Book Publishing.
- 9. Industry 4.0 Technologies for Business Excellence: Frameworks, Practices, and Applications by Edited By Shivani Bali, Sugandha Aggarwal, Sunil Sharma.
- 10. Blockchain, Artificial Intelligence, and the Internet of Things: Possibilities and Opportunities" by Pethuru Raj, Ashutosh Kumar Dubey, Abhishek Kumar, Pramod Singh Rathore.

2. **Reference Books:**

Schwab, K. (2016). The fourth industrial revolution. Crown Business.

3. **Journals & Periodicals:**

Case Studies

- 1. Software and/or Data: Dilemmas in an AI Research Lab of an Indian IT Organization, Rajalaxmi Kamath; Vinay V Reddy, https://hbsp.harvard.edu/product/IMB889-PDFENG?Ntt=emerging%20technologies
- 2. Volkswagen Group: Driving Big Business With Big Data, Ning Su; Naqaash Pirani, https://hbsp.harvard.edu/product/W14007-PDFENG?Ntt=emerging%20technologies

4. Other Electronic Resources:

Practical (Suggestive List):

- Hands on sessions on utilizing popular cloud platforms for development and deployment, offering hands-on experience with free tiers and trial accounts.
- Hands on sessions on block chain technologies, focusing on the basics development and deployment of decentralized applications

Evaluation Scheme	Total Marks: 100
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Mid Semester Marks	20 marks					
End Semester Marks	40 marks					
Continuous Evaluation						
40 marks	Class Participation	10				
		marks				
	Quiz	5				
		marks				
	Skill Enhancement activities/ Case	15				
	Study/ Research Paper	marks				
	Presentation	10				
		marks				
Course Outcomes	1.Students will understand foundation	nal knowledge of				
	emerging technologies such					
	as blockchain, IoT, cloud computing,	AR/VR, etc.,				
	comprehending their					
	principles, components, and functions	alities.				
	2. Students will analyze the practical applications of these					
	technologies in various					
	business contexts, evaluating how they can optimize					
	operations, enhance	operations, enhance				
	decision-making, and drive innovation.					
	3. Students will evaluate the strategic					
	adopting emerging	•				
	technologies, including potential chal	lenges, risks, and				
	opportunities, to					
	formulate informed strategies for con	npetitive advantage.				
	4. Students will develop skills to plan	1				
	integration of emerging	<i>U</i> = 1				
	technologies into business processes,	ensuring alignment with				
	organizational					
	goals and effective change manageme	ent.				



COURSE CODE	COURSE NAME	SEMESTER
AECC201	Communication Skills	II
	in English	

Teaching Scheme (Hours)				Teaching	Credit		
Lecture Practical		Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
30	00	00	30	01	00	01	02

Course Pre- requisites	Student should have cleared	Student should have cleared First Semester of Bachelor of Commerce			
Course Category	Mandatory Course				
Course focus	Communicational Skills				
Rationale	It enables students to a Communication Skills to in the field to get maximum be	tegrate with th	neir working knowledge of		
Course Revision/ Approval Date:	14/03/2023				
Course Objectives (As per Blooms' Taxonomy)	 To enable learners to develop their basic communication skills in English. To equip them with writing skills needed for academic as well as workplace context. To prepare students for professional communication at world level. To develop corporate communicational attitude. To strengthen digital communication using technological modules and expertise. 				
Course (Content (Theory)	Weightage	Contact hours		
Unit 1: Communication, Communication, Communication, Communication	Barriers to Effective Strategies of Effective				
Tenses - Past, Pres	& Vocabulary: es, Synonyms, Antonyms, ent & Future, Homophones, ms, Phrasal Verbs, Error	15%	5		



as we ation as a manager misses of records to abuit and		
correction, commonly misused words, technical		
terms		
Unit 3: Listening & Reading Skills:	30%	9
Definitions (Listening & Reading), Types of		
Listening, Barriers to Effective Listening, Traits		
of a Good Listener, Types of Reading,		
Techniques of Effective Reading, Reading Tasks		
(Critical & Inferential)		
Unit 4: Writing Skills & Speaking	25%	7
Skills:		
Letter writing - Complaint & Leave,		
Article, Precise writing, Report writing,		
Note-taking and Note-making, Creative		
Writing Introducing self, Interview Skills,		
Public Speaking, Debates, Role plays,		
Group Discussion.		
Unit 5: ICT/ Digital/ E-Skills: Computer	20%	6
Assisted Language Learning (CALL),		
Mobile Assisted Language Learning		
(MALL), Emails, Blogs, Digital/ E-		
Portfolio, Filling Online Application		
Forms		

Instructional Method and Pedagogy:

Classroom Lecture, Case Studies, Quizzes, Presentations, Role Play, Expert Lecture (Consultant)

Course Objectives:	Blooms'	Blooms' Taxonomy Sub
	Taxonomy	Domain
	Domain	
After successful completion of the above	e course, students w	ill be able to:
CO1: To emphasize the development	Understand,	Define, Classify &
of listening and reading skills among	Analyse,	Demonstrate
learners	Remember	
CO2: To equip them with writing	Analyse, Apply,	Classify, Describe &
skills needed for academic as well as	Understand	Demonstrate
workplace context		
CO3: To enable learners of	Understand,	Define, Describe &
Engineering and Technology develop	remember	Demonstrate
their basic communication skills in		
English		
CO4: To strengthen the fundamentals	Remember,	Define Describe
in English Language.	Analyse	



CO5: To build up the confidence to	Understand,	Define, Classify, Describe &
communicate with the world.	Apply	Demonstrate

Lear	rning Resources					
1.	Textbook: Effective Technical Communication by M Ashraf Rizvi, McGraw Hill Education (India) Private Limited, New Delhi.					
2.	Reference Books:	21,000 = 1111				
3.	 Communication Skills for Engineers and Scientists by Sangeeta Sharma and Binod Mishra, PHI Learning Private Limited, Delhi. Technical Communication Principles and Practice by Meenakshi Raman and Sangeeta Sharma, Oxford University Press, 3rd Edition Business Communication by Asha Kaul, PHI Learning Private Limited, Delhi. Business Communication: Connecting in a Digital World by Raymond V. Lesikar, Marie, E. Flatley, Kathryn Rentz, Paula Lentz and Neerja Pande, McGraw Hill Education (India) Private Limited, New Delhi. Business Communication Today by Courtland L. Bovee, John V. Thill and Roshan Lal Raina, Pearson, 13th Edition. Business Communication: From Principles to Practice by Matthukutty M. Monippally, McGraw Hill Education (India) Private Limited, New Delhi. Technical Communication: A Practical Approach by William Sanborn Pfeiffer and T. V. S. Padmaja, Pearson, 6th Edition. 					
5.	Other Electronic Re	esources. Re	eader's Digest: Official Site to Subscribe 8	& Find Great		
J.	Reads (rd.com)	<u> </u>	ader o bigest. Omelar site to substitute t	a rina Great		
	Evaluation Sche	me	Total Marks			
Theo Mar	ory: Mid semester ks	20 marks				
Theo Mar	ory: End Semester ks	40 marks				
	Theory: Continuous Evaluation Attendance 10 marks					
Co	Component Marks MCQs 10 marks			10 marks		
		Skill	Skill enhancement activities / case study 10 marks			
		Prese	entation/ miscellaneous activities	10 marks		
		Tota	1	20 Marks		
<u> </u>						



	PSO1	PSO2	PSO2	PSO3	PSO4	PSO5	PSO6
CO1	1	1	1	0	3	3	2
CO2	1	1	1	0	3	3	1
CO3	1	1	1	0	3	2	2
CO4	1	1	1	0	3	3	3
CO5	1	1	1	0	3	3	1

Mapping of POs & COs

	PO1	PO2	PO2	PO3	PO4	PO5	PO6
CO1	3	2	2	3	2	3	0
CO2	3	3	3	3	2	3	0
CO3	3	2	3	3	2	2	0
CO4	3	1	3	3	3	3	0
CO5	3	2	2	3	2	2	0

1: Slight (low); 2: Moderate (Medium); 3: Substantial (High); 0 None



VACC 201		Tinkering & Mentoring	L	T	P	C
			0	0	2	1
Total	Credits: 1	Total Hours in semester : 30	Tota	l Marl	ks: 100)
1	Course P	re-requisites: NA	•			
2	Course C	ategory: Value Added Compulsory	Course (V	ACC)		
3	Course R	evision/ Approval date				
4	Course C	D bjectives				
4.1	4.1 To provide hands-on experience in problem-solving and prototyping					
	through grou	up-based tinkering projects.				
4.2 To develop entrepreneurial, creative, and critical thinking skills among						
students.						
4.3	To enhance	students' understanding of industry star	ndards, inte	ellectua	ıl	
	property rights, and ethical practices.					
4.4	To foster co	To foster collaboration, teamwork, and communication skills through				
multidisciplinary group projects.						
4.5	To expose st	cudents to real-world case studies, expe	ert insights,	, and be	est	
	practices in innovation and sustainability					

Course Content	Weightage	Contac t hours	Pedagogy
Unit 1 Introduction to Entrepreneurship: Understanding the concept, need, myths, and types of entrepreneurship. Importance of entrepreneurship in innovation and problem-solving.	10%	3	Expert talks, brainstorming sessions, and case studies.
Unit 2 Idea Generation and Feasibility Study: Stages of POC, TRL, MRL, , developing Minimum Viable Products (MVP), assessing product-market fit, and pricing strategies.	20%	4	Interactive mentoring sessions, group brainstorming, and discussions.
Unit 3 Values, Ethics, and Standards: Importance of values in professional and personal growth. Sustainable solutions, ecofriendly systems, and understanding of BIS standards and their role in innovation and industry.	10%	3	Expert talks and group discussion
Unit 4: Tinkering and Prototyping: Hands-on project work in groups to develop solutions for identified problems. Projects will include:	50%	20	Practical tinkering sessions, faculty



Physical Prototypes for engineering and	mentoring
science students.	
Conceptual Modules (e.g.,	
software, programs) for IT students.	
Business Cases or Models for management	
students.	
Students will work closely with faculty	
mentors to brainstorm, design, and create functional prototypes or models.	

Learning R	Resources
1.	Textbook: N/A – The course relies on expert experiential learning and
	practical activities.
2.	Reference books
	1. "The Lean Startup" by Eric Ries
	2. "Zero to One" by Peter Thiel
	3. "Intellectual Property Rights: Unleashing the Knowledge
	Economy" by Prabuddha Ganguli
3.	Journal
	Articles from Harvard Business Review and MIT Sloan Management
	Review.
4.	Periodicals
	Business Standard, Economic Times, and Forbes articles on
	entrepreneurship and innovation.
5.	Other Electronic resources
	TED talks, and online courses on prototyping and entrepreneurship.

Sr No	Evaluation Component	Marks
1	Internal	50
A	Attendance	10
В	Progress Report Presentation - Problem	15
	identification, Ideation & Initial Design	
С	Progress Report Presentation - Progress Review	15
	and Prototype Development	
D	Expert Session Takeaway Report	10
2	External	50
A	Final Project Presentation and Demonstration	30
В	Viva-Voce	20



	1. Students will understand entrepreneurial concepts,				
	including business plans, feasibility studies, and				
Course Outcomes	product-market fit.				
	2. Students will gain insights into intellectual properights, ethical practices, and sustainability innovation.				
	3.Students will work effectively in teams,				
	demonstrating collaboration, communication, and				
	leadership skills.				
	4. Students will connect theoretical knowledge with				
	practical applications through expert talks				
	and hands-on tinkering activities				
Additional Information to	Expert Talks : Delivered by professionals and industry				
enhance learning	leaders on topics such as entrepreneurship, IPR, and				
	sustainability.				
	Hands-On Tinkering Projects: Guided by faculty				
	mentors, with resources provided by GUIITAR.				

School of Management and Liberal Arts BBA, Course Curriculum Effective from Academic Year, 2024-25



SEMESTER IV



COURSE CODE	COURSE NAME	SEMESTER
21BBA404	Organisational	IV
	Behaviour	

Teaching Scheme (Hours)			Teaching Credit				
Lecture	Practical	Tutorial	Total Hours	Total Hours Lecture Practical Tutorial Credit			Total Credit
60	0	0	60	3	1	0	4

Course Pre-requisites	Basic knowledge of Business
Course Category	Basic Core Courses
Course focus	Skills
Rationale	It helps to understand and predict organisational life. It also helps to understand the nature and activities of people in an organisation. It has great need and significance to motivate employees and to maintain interrelations in the organisation.
Course Revision/	23rd February 2022 (6 th BoS)
Approval Date:	
Course Objectives	To Understand how people behave under different
(As per Blooms'	conditions and understand why people behave as they do.
Taxonomy)	
	To Show the cognizance of the importance of human
	behaviour.
	To Examine specific strategic human resources demands for
	future action.
	To Learn different conditions of Organisational
	Behaviour TO Evaluate how to control human
	behaviour



Course Content (Theory)	Weightag	ce Contact hours
Unit 1: Introduction Meaning and importance of the study of OB Behaviour and its causation. Characteristics and limitations of OB, Challenges and Opportunities of OB, Models of OB Personality: Definition, Features, Big five model, MBTI, Johari Window, Managerial Implications of Personality		12
Unit 2: Perceptions and Attributions Definition, Features, factors affecting perception, Process. Attribution, perceptual and attribution errors, Managerial Implications of Perception. Learning: Definition, Features, Classical and operant conditioning, social learning theory, Behavioral modification. Attitude: Definition, Features, ABC model of Attitude, Managerial Implications of Attitude.	20%	12
Unit 3: Motivation Concept, Definition, Features, Types of Motivation, Process, Managerial Implications of Motivation. Leadership: Concept, Definition, Leadership Styles, Transactional and Transformational Leadership, Leadership development.	20%	12
Unit 4:: Groups and Teams Definition, Features, Group development stages, Group vs. Teams, Managing and developing effective teams. Conflict Management: Definition, Features, Types of Conflict, Conflict Resolution Strategies, Relationship between Conflict and Performance.	20%	12
Unit 5: Organizational Culture Elements and dimensions of organizational culture, Importance of organizational culture in shaping the behavior of people. Organizational Change: Understanding the issues and managing change, Approaches to organizational change.		12

Course Objectives:	oms' Taxonomy Domain
After successful completion of the above course,	
students will be able to:	CO1: Understand CO2: Show
Blooms' Taxonomy word shouldbe highlighted	CO3: Examine CO4: Learns
CO1: Understand the behavior of people in	CO5: Evaluate
the organization. CO2: Show the behavior of	
people in the organization.	
CO3: Examine how the complexities associated with	
management of the group behavior in the organization.	
CO4: Learns how the organizational behavior can	
integrate	



CO5: **Evaluate** the complexities associated with management of the group behavior in the organization.

Learı	ning Resources
1.	Reference Books:
	Stephen Robbins & SeemaSanghi; Organisation Behaviour; Pearson
	Education Margie Parikh, Rajen Gupta; Organisational Behaviour; McGraw
	Hill
	Udai Pareek & Sushama Khanna; Understanding Organizational Behaviour; Oxford
	University Press
2.	Journals, Periodicals, Reference
	Journal of Organizational Behavior
	Journal of Management
	Academy of Management Journal
	Academy of Management Review
	Research in Organizational
	Behavior
3.	Other Electronic Resources:
	https://www.economicsdiscussion.net/management/organisational-
	behaviour/31869 https://www.investopedia.com/terms/o/organizational-
	behavior.asp

Evaluation Scheme	Total Marks	
Theory: Mid semester Marks	20 marks	
Theory: End Semester Marks	40 marks	
Theory: Continuous		
ation Component Marks	Attendance	05 marks
	MCQs	10 marks
	Open Book Assignment	15 marks
	Article Review	10 marks
	Total	40 Marks



Mapping of POs & COs

	PO1	PO2	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	0	0	1	0	0	0	0	2
CO2	0	0	0	0	0	0	0	0	0
CO3	0	3	0	0	2	0	0	3	0
CO4	2	0	2	0	0	0	2	0	1
CO5	0	3	0	0	2	0	2	3	0

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	0	0	0	1
CO2	0	0	0	0
CO3	0	2	3	1
CO4	0	0	0	0
CO5	3	2	3	1

	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of Contemporary technologies with academic excellence and pedagogical innovations.
POS3	To prepare graduates with managerial competencies that act as a foundation for their successful Professional and personal development.
POS4	To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.



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COURSE	COURSE NAME	SEMESTER
CODE	Operations	IV
21BBA405	Management	

Teaching S	cheme (Hou	ırs)		Teaching	Credit		
Lectures	Practical	Tutoria 1	Total Hours	Lectures	Practical	Tutoria l	Total Credit
60	0	0	60	3	0	1	4

Course Prerequisites	Basic mathematics, business concepts, economics,		
	statistics, management, communication and technology		
	skills		
Course Category			
	Basic Core Course		
Course focus	Processes, efficiency, strategy		
Rationale	Operations Management introduces students to the fundamental		
	principles and practices essential for managing business		
	operations efficiently. This course covers various production		
	systems, process design, quality management, and emerging		
	trends in operations management. Students will learn to optimize		
	processes, implement quality management principles, and adapt		
	to technological and sustainable advancements, preparing them to		
	manage operations in a dynamic business environment.		
Course Revision/			
Approval Date:			
Course Objectives	CO1 : Remembering the fundamental concepts,		
(As per Blooms'	terms, and processes in operations management.		
Taxonomy)			
	CO2: Understanding the significance of operations		
	management and its role in aligning business		
	strategies with operational efficiency.		
	CO3: Applying the tools like flowcharts and process		
	maps to analyze and improve operational processes.		
	CO4: Analyzing process choices, layout decisions,		
	and capacity planning to identify operational		
	bottlenecks and areas for improvement.		
	CO5: Evaluating the effectiveness of quality		
	management principles such as TQM, Six Sigma,		
	and Lean Manufacturing in achieving organizational		
	goals.		



CO6: Creating innovative solutions for operational challenges using advanced technologies, sustainable practices, and global operation strategies.

Course Content	Weightage (%)	Contact hours
Unit 1: Introduction to Operations Management	25	15
Significance of operations management in achieving organizational		
success by enhancing efficiency, ensuring quality, and delivering		
customer satisfaction, production systems, the alignment of		
operations with business strategies, and the key functions of		
operations management		
Unit 2: Process Design and Analysis	25	15
Tools like flowcharts and process maps and explore various techniques		
for continuous improvement. Capacity planning, providing strategies		
to balance capacity and demand effectively, layout decisions, and the		
importance of space utilization, flexibility, cost, safety, and comfort.		
Unit 3: Quality Management	25	15
Essential quality concepts, the principles of Total Quality Management		
(TQM), and the implementation of Six Sigma and Lean		
Manufacturing, various tools and techniques to enhance quality, reduce		
defects, and improve operational efficiency, leading to higher customer		
satisfaction and competitive advantage.		
Unit 4: Emerging Trends in Operations Management	25	15
Sustainable operations, the impact of technology, and the complexities		
of global operations, importance of integrating sustainable practices,		
leveraging advanced technologies like AI and IoT, and managing		
operations in a global context.		

Learnin	ng Resources
1.	Textbook: (Latest Edition):
	1. Operations Management by William J. Stevenson
	2. Operations Management: Processes and Supply Chains by Lee J. Krajewski, Manoj
	K. Malhotra, and Larry P. Ritzman
	3. The Goal: A Process of Ongoing Improvement by Eliyahu M. Goldratt and Jeff Cox
	4. Introduction to Operations and Supply Chain Management by Cecil C. Bozarth and
	Robert B. Handfield
0.	Reference Books:
0.	Journals & Periodicals:
0.	Other Electronic Resources:



Evaluation Scheme	Total Marks: 100	
Mid Semester Marks	20 marks	
End Semester Marks	40 marks	
Continuous		
Evaluation	Class Participation	10
40 marks		marks
	Quiz	5 marks
	Skill Enhancement Activities/ Case Study/ Research	15
	Paper	marks
	Presentation	10
		marks
Course Outcomes		



COURSE CODE	COURSE NAME	SEMESTER
21BBA402	Business Ethics	IV

Teaching Scheme (Hours)		Teaching Credit					
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
60	0	0	60	3	0	1	3

Course Pre-requisites	Basic knowledge of Business	
Course Category	Basic Core Courses	
Course focus	Employability	
Rationale	Business ethics enhances the law by outlining acceptable behaviors beyond government control. Corporations establish business ethics to promote integrity among their employees and gain trust from key stakeholders, such as investors and consumers.	
Course Revision/		
Approval Date:	23rd February 2022 (6 th BoS)	
Course Objectives	To Understand the various types pertaining to business	
(As per Blooms'	ethics	
Taxonomy)	To Examine how ethical practices generate benefits for companies To Learn what is Business Ethics TO Evaluate issues pertaining to business ethics. To Show the global nature of Business Ethics	

Course Content (Theory)	Weightage	Contact
		hours
Unit 1: The Concept Abiding Values is Universal, Intuition vs Reason, Human Values and Economic Prosperity	20%	12
Unit 2: Group Ethics Ethical Attitudes of Indian Managers, Managers Facing Unethical Management	20%	12
Unit 3: Marketing Ethics Discussion: Bluffing in Indian Marketing Practices, Ethical Issues in Advertisements.	20%	12
Unit 4:: Ethics in Finance Ethics in Tax Planning and Financial Statements. Discussion: Speculation and Insider Trading.	20%	12



Unit 5: Ethics & the Organization	<mark>20%</mark>	12
The Basis of Ethics, Science & Ethics, Technology & Ethics,		
Subjective Ethics in an Objective Age, Business Ethics, Managing		
Ethics, Cooperative Ethics, Indian Ethos for Management. Role and		
relevance of Gita in management.		

Course Objectives:	oms' Taxonomy Domain
After successful completion of the above course, students will be able to: Blooms' Taxonomy word shouldbe highlighted CO1: Understand the various types and issues pertaining to business ethics	CO1: Understand CO2: Show CO3: Examine CO4: Learns CO5: Evaluate
CO2: Show the global nature of Business Ethics	
CO3: Examine how ethical practices generate	
benefits for companies CO4: Learns what is	
Business Ethics	
CO5: Evaluate issues pertaining to business ethics.	

Learr	ning Resources
1.	Reference Books: Kaur, Tripat; Values & Ethics in Management, Galgotia Publishers Chakraborty, S.K.; Human values for Managers Chakraborty, S.K.; Ethics in Management: A Vedantic Perspective, Oxford University Press.
2.	Journals, Periodicals, Reference International Journal of Business Governance and Ethics Journal of Academic and Business Ethics Journal of Business Ethics
3.	Other Electronic Resources: http://www.ethicstrainingguide.com/2009/08/importance-of-values-and-ethics- in.html



Evaluation Scheme	Total Marks
Theory: Mid semester Marks	20 marks
Theory: End Semester Marks	40 marks

Attendance	05 marks
MCQs	10 marks
Open Book Assignment	15 marks
Article Review	10 marks
Total	40 Marks

	PO1	PO2	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	2	0	0	1	0	0	0	0	1
CO2	0	0	0	0	3	2	2	0	0
CO3	0	0	0	2	0	1	1	0	0
CO4	3	0	0	2	0	2	2	0	1
CO5	0	3	0	0	0	0	1	0	0

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner



Trupping of 1808 to Cos					
	PSO1	PSO2	PSO3	PSO4	
CO1	0	1	2	1	
CO2	0	0	0	1	
CO3	2	0	3		
CO4	0	0	0	1	
CO5	3	0	3	1	

	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical innovations.
POS3	To prepare graduates with managerial competencies that act as a foundation for their successful professional and personal development.
POS4	To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.

^{1:} Slight (low); 2: Moderate (Medium); 3: Substantial (High); 0 None



COURSE	COURSE NAME	SEMESTER
CODE	Business	IV
21BBA401	Research	
	Methodology	

Teaching Scheme (Hours)				Teaching	Credit		
Lectures	Practical	Tutorial	Total Hours	Lectures	Practical	Tutorial	Total Credit
60	0	0	60	3	0	1	4

Course Prerequisites	
Course Category	
course category	
Course focus	
Rationale	1. To grasp the fundamentals of research methodology and
	apply them in various research or project works.
	2. To identify and utilize appropriate research methods
	aligned with research objectives.
	3. To master the techniques of data collection, editing, and
	analysis to prepare for advanced studies and professional
	requirements.
	4. To learn the intricacies of interpreting data and writing
	comprehensive research reports.
Course Revision/	
Approval Date:	
Course Objectives	CO1 : Remembering
(As per Blooms' Taxonomy)	CO2: Understanding
	CO3: Applying
	CO4: Analyzing
	CO5: Evaluating
	CO6: Creating
	Č



Course Content	Weightage	Contact hours
Unit 1: Introduction to Research This unit explores the definition, history, evolution, and types of scientific inquiry and research. It addresses the ethical considerations in research, the process of research, and the characteristics and components of good research work.	25	15
Unit 2: Formulating the Research Problem Students will learn how to identify and formulate research problems, conduct literature reviews, and develop research questions and objectives. This unit also covers the process of creating effective research designs.	25	15
Unit 3: Measurement and Data Collection This unit focuses on measurement and scaling, discussing different types of data, sources of measurement error, and scale construction techniques. It also covers various data collection methods, including questionnaires, interviews, and observations.	25	15
Unit 4: Data Analysis and Interpretation Topics include sampling methods, data preparation (editing and coding), and hypothesis testing using parametric and non-parametric tests. This unit also discusses the tools and techniques for data visualization like charts, tables, and box plots.	25	15

Learning R	Resources					
1.	Textbook: (Latest Editions):					
	1. Malhotra, N. K., Nunan, D., & Birks, D. F., Marketing research. Pearson UK.					
	2. Research Methodology by Ranjit Kumar.					
	3. Research Methods for Business by Uma Sekaran.					
	4. Methodology of Research by C.R. Kothari.					
0.	Reference Books:					
0.	Journals & Periodicals:					
0.	Other Electronic Resources:					



Evaluation Scheme	Total Marks: 100	
Mid Semester Marks	20 marks	
End Semester Marks	40 marks	
Continuous Evaluation 40 marks	Class Participation	10 marks
	Quiz Skill Enhancement Activities/ Case Study/ Research Page 27	5 marks
	Paper Presentation	marks 10 marks
Course Outcomes		



COURSE CODE	COURSE NAME	SEMESTER
VACC	Public Health and	IV
21BBA406	Management	

Teaching Scheme (Hours)			Teaching Credit				
Lectures	Practical	Tutorial	Total Hours	Lectures Practical Tutorial Total Credit			
30	0	0	30	2	0	0	2

Course Prerequisites Course Category	Basic understanding of biology, healthcare systems, and management principles; proficiency in analytical thinking and problem-solving skills; strong communication abilities. Value Added Course
Course Category	value Added Course
Course focus	Explores public health strategies, healthcare policies, epidemiology, and management approaches to enhance community well-being and address health challenges effectively.
Rationale	 Create a basic understanding of fundamentals of public health. Know the health system of India along with public health planning and implications of policy making. Provide an overall exposure to contemporary issues of Indian Public Health and know the recent policy initiatives to address those challenges.
Course Revision/ Approval Date:	
Course Objectives	CO1 : Remembering
(As per Blooms' Taxonomy)	Identify key concepts, principles, and terminologies related to public health and management. CO2: Understanding Explain the social, economic, and environmental determinants of health. CO3: Applying Utilize public health tools and methodologies to assess community health needs. CO4: Analyzing Experime the interplay between public health policies and
	Examine the interplay between public health policies and healthcare management practices. CO5: Evaluating Critique existing public health policies and propose evidence-based improvements. CO6: Creating Design innovative public health strategies to manage emerging health challenges.



Course Content	Weightage	Contact hours
Unit 1: Public Health - Key concepts, approaches,	25	7
frameworks & measures		
• Concept of Public Health and its role in society		
• Evolution of Public Health		
Global Health Framework - Understanding health and disease		
Health equity and social determinants of Health		
Unit 2: Health Systems in India	25	8
History of public health in India		
Organization of health systems in India		
• Health system in India: Key Issues		
Major Contemporary Health Schemes and Programmes as case		
studies - National Health Mission, Integrated Child Development		
Services (ICDS), Janani Suraksha Yojana, Ayushman Bharat Scheme,		
POSHAN Abhiyan etc. Unit 3: Congents and practices of management & health	25	7
Unit 3: Concepts and practices of management & health	23	,
planning • Paris concents of planning - magra to migra		
 Basic concepts of planning – macro to micro Tool for planning 		
Health management in a district		
Unit 4: Monitoring & Evaluation	25	8
• Introduction to Monitoring & Evaluation	23	
Health system frameworks		
Application of health system frameworks		
Tapphonion of health of south hame works		

Learning	Resources
1.	Textbook: (Latest Editions): ● Goldsteen RL, Goldsteen K, Dwelle TL Introduction to Public Health: Promises and Practices, Springer Publishing Company
0.	Reference Books: • Balarajan Y, Selvaraj S, Subramanian SV, "Health care and equity in India", The Lancet, Vol. 377(9764)
0.	 Journals & Periodicals: R N Batta (,"Public health management in India: Concerns and options", Journal of Public Administration and Policy Research, Vol. 7(3) National Health Policy 2017, Ministry of Health and Family Welfare, Govt. of India Sen A, "Health in Development", Bulletin of the World Health Organization, Vol. 77(8)
0.	Other Electronic Resources: • PubMed https://pubmed.ncbi.nlm.nih.gov • World Health Organization (WHO) Library https://www.who.int/library • JSTOR - Public Health Journals: https://www.jstor.org

Evaluation	Total Marks: 100
Scheme	



Mid Semester	20 marks	
Marks		
End Semester	40 marks	
Marks		
Continuous		
Evaluation	Class Participation	10 marks
40 marks	Quiz	5 marks
	Skill Enhancement Activities/ Case Study/ Research Paper	15 marks
	Presentation	10 marks
Course Outcomes	 After completion of the course the students will be able to: Demonstrate a comprehensive understanding of the practices, and core concepts of public health, inclu promotion, disease prevention, and health equity. Apply management theories and strategies to effect implement, and evaluate public health programs and in in diverse populations. Analyze and interpret public health data to support evid decision-making and policy formulation for improving health outcomes. Integrate ethical considerations, cultural compets sustainability principles into public health management address contemporary health challenges. 	ding health tively plan, nterventions dence-based community tency, and



COURSE	Environmental Studies	L	T	P	Total
CODE AECC401		2	0	0	2
Total Credits: 2	Total Hours in Semester: 30	Tota	ıl Mar	ks: 10	0
1	Course Pre-requisites 10 +2				
2	Course Category: Ability Enhancement Compu	ılsory	Cours	se	
3	Course Revision/ Approval date: 11 March 2020				
4	Course Objectives				
	4.1 To acquire awareness of and sensitivity about environment and its allied problems.				
	4.2 To make educated judgments about environmental issues				
	4.3 To develop skills and a commitment to act independently and think logically for environment sustainability				
	4.4 Students can able to debate environmental science with use of appropriate scientific information				
	4.5 To engage students to think critically, ethically, and creatively when evaluating environmental issues.				

Course Content	Weightage	Contact hours	Pedagogy
Unit 1: Introduction to environmental studies: Definition, scope, and importance of environmental studies. Multidisciplinary nature of environmental studies; Biogeochemical cycle: Carbon cycle and nitrogen cycle.	20%	6	 Group discussion PowerPoint presentation
Unit 2: Ecosystems: Definition and Structure of ecosystem: Abiotic and biotic components (producers, consumers and decomposers), Ecosystem function: Energy flow in an ecosystem; food chains and foodwebs. Case studies on Forest, Grassland, Desert and aquatic ecosystem. Biotic interaction (positive and negative interactions with examples)	30%	9	 Group discussion PowerPoint presentation Case studies Chalk and board
Unit 3: Natural Resources: Renewable and non-renewable	20%	6	Group discussion



resources, Use of alternative energy resources. Impact deforestation on biodiversity and tribal population			PowerPoint presentationChalk and board
Unit 4: Environmental pollution: Air, water, soil and noise. Nuclear hazardand human health risks. Solid waste management, Pollution case studies. Global warming, Climate change, Ozone layer depletion, acid rain, photochemical smog. Case studies for e.g. CNG vehicles in Delhi	20%	6	 Group discussion PowerPoint presentation News report Case studies
Unit 5: Environmental laws: Environmental protection act, Air (prevention & control of pollution act), Water (preservation and control of pollution) act, Wildlife protection act, Forest conservation act, Montreal and Kyoto protocol, conservation of biodiversity; Environmental movements: Chipko, Silent valley, Bishnois of Rajasthan. Role of Indian and other religionsand cultures in environmental conservation.	10%	3	 Group discussion PowerPoint presentation News report Case studies

Learning	Resources
1.	Textbooks
	1. DD Mishra (2008) Fundamental Concepts in Environmental studies, S.Chand & Company Pvt. Ltd., India
	2. PD Sharma (1997) Fundamentals of Ecology, Rastogi Publications
	3. PD Sharma (2012) Ecology and Environment, Rastogi Publications
	4. BK Sharma (2019) Environmental Chemistry, Krishna's EducationalPublishers
	5. E Bharucha (2005) <i>Textbook of Environmental Studies</i> , UniversitiesPres
	6. R Rajagopalan (2016) Environmental Studies: From Crisis to Cure, Oxford University Press
	7. JF Peirce, RF Weiner, and PA Vesilind (1998) <i>Environmental Pollution and Control</i> , Elsevier Science & Technology Book
	8. Mohan P Arora (2004) <i>Ecology</i> , Himalaya Publishing House
	9. MC Dash (2009) Fundamentals of Ecology, Tata MacGraw Hill
	Education Private Limited



2. Reference books

- 1. EP Odum (2005) Fundamentals of Ecology, Cengage Learning IndiaPrivate Limited
- 2. TN Sherratt & DM Wilkinson (2009) *Big Questions in Ecology & Evolution*, Oxford University Press
- 3. CJ Krebs (2013) Ecology: Experimental Analysis of Distribution & Abundance, Pearson Education, London
- 4. EJ Kormondy (1996) Concept of Ecology, Pearson Education, London
- 5. NS Sodhi, L Gibson, PH Raven (2013) Conservation Biology: Voicesfrom the Tropics. John Wiley & Sons
- 6. RE Hester and RM Harrison (2018) *Plastic and Environment*, Royal Society of Chemistry, Thomas Graham House, Science Park, MiltonRoad, Cambridge, CB4 0WF, UK
- 7. Fernando Ramírez and Josefina Santana (2018) *Environmental Education and Ecotourism*, Springer Nature Switzerland AG
- 8. T Jindal (2018) Emerging Issues in Ecology and Environmental Science, Case studies from India, Springer Nature Switzerland
- 9. Charles W. Fox, Derek A. Roff, Daphne J. Fairbairn (2001) Evolutionary Ecology Concepts and Case studies, Oxford UniversityPress
- 10. B Streit, T. Städler, C.M. Lively (2013) Evolutionary Ecology of Freshwater Animals: Concepts and Case Studies, Springer Basel AG
- 11. KN Nianan (2014) Valuing Ecosystem Services: Methodological Issuesand Case Studies, Edward Elgar Publishing Limitted, UK
- 12. Thomas Weber (1989) Hugging the Trees: The Story of the ChipkoMovement, Penguin Books
- 13. BK Sharma, Seema Kulshreshtha, Asad R. Rahmani () Faunal Heritageof Rajasthan, India, Springer India
- 14. Pankaj Jain (2011) *Dharma and Ecology of Hindu Communities:* Sustenance and Sustainability, Routledge Taylor and Francis Group
- 15. Subhadra Sen Gupta (2014) Caring for Nature: Rao Jodha and the curse of the hermit, The Energy and Resource Institute, TERI Press, New Delhi, India
- 16. Prasenjit Mondal, Ajay K Dalai (2017) Sustainable Utilization of Natural Resources, CRC Press

4. Journals

- 1. Environmental Pollutants and Bioavailability
- 2. Clean Air Journal
- 3. Emerging Contaminants
- 4. Environment: Science and Policy for Sustainable Development



	0. Annual Review of Environment and Resources
	0. Renewable Energy
	0. Renewable & Sustainable Energy Reviews
	0. Environmental Health
	0. Environment International
	0. <u>International Journal of Environmental Research and Public Health</u>
	0. <u>Journal of Natural Resources Policy Research</u>
	0. <u>Journal of Nature Conservation</u>
	0. <u>Biological Conservation</u>
	0. <u>Nature Conservation</u>
	0. <u>Conservation Biology</u>
	0. <u>Natural Resources Research</u>
<u> </u>	
4.	Periodicals
	1. The Environmental Magazine
	2. Natural History (magazine)
	3. Environment News Service
	4. The Environmentalist
	5. <u>Green Builder Media</u>
5.	Other Electronic resources
	1. Green.tv—supported by UNEP—broadband TV channel for
	filmsabout environmental issues
	2. <u>Climate Change TV</u> —funded by companies, governments and organisations,
	and produced by the magazine Responding to Climate Change—the world's
	first web channel specific to climate change videos
	3. Terra: The Nature of Our World video podcast produced in conjunction
	with the Master of Fine Arts program in Science & Natural History
	Filmmaking at Montana State University, Filmmakersfor Conservation,
	and PBS—weekly video show about science and natural history
	4. Green Times Ahead—based in India—student run non-profit with a focus on
	evading the detrimental effects of air and water pollution, constantly
	involved in communal engagement
	5. <u>IUCN Red data List</u>
	6. Air quality index (website monitor air quality index)
	7. Nature Education Knowledge Project



Evaluation Scheme		Total Marks			
Mid semester Marks	30				
End Semester Marks	50				
	Attendance	5 marks			
Continuous Evaluation Marks	Quiz	5 marks			
	Skill enhancement activities / case study	5 marks			
	Presentation/ miscellaneous activities	5 marks			

Course Outcomes	1. Skills for identifying environmental problems: Evaluate information from popular electronic and print media
	2. Interdisciplinary - When encountering environmental problems students will assess necessary scientific concepts and data, consider likely social dynamics, and establish integral cultural contexts
	3. Communication - Students will communicate with precision in writing, in speech, and in digital media.
	4. Research - When faced with questions that lie beyond their current knowledge base, students will actively research data, concepts, histories, and narratives necessary for adequate consideration of the issue.
	5. Intellectual Flexibility - Students will possess the intellectual flexibility necessary to view environmental questions from multiple perspectives, prepared to alter their understanding as they learn new ways of understanding.
Additional Information enhance learning	Any site visit required or expert talk required on specific topics: 1. Visit to Ecotourism site 2. Industrial visit or expert talk can be planned to understand waste management practice



COURSE CODE	COURSE NAME	SEMESTER
21 BBAMM04	Retail Marketing	IV

Teaching Scheme (Hours)				Teaching Credit			
Lecture Practical Tutorial Total Hours				Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre-requisites	Basic Knowledge of marketing
Course Category	Marketing Elective
Course focus	Employability/ Skills
Rationale	The subject of retailing plays a crucial role in today's dynamic business environment. It focuses on the study of various aspects related to retail operations, including retail formats, merchandising, marketing strategies, and store management. With the rapid growth of the retail sector, understanding the nuances of retailing has become essential for aspiring professionals. This subject provides students with insights into the challenges and trends in the retail industry, equipping them with the knowledge and skills required to thrive in this competitive field. By studying retailing, students gain a comprehensive understanding of the retail landscape and develop the competencies necessary for successful careers in retail management and related areas.
Course Revision/	23rd February 2022 (6 th BoS)
Approval Date:	
Course Objectives	1. Understand the concept of retailing and its significance in the
(As per Blooms' Taxonomy)	business landscape. (Remembering) 2. Identify and explain different retail formats and types, including the growing importance of online retailing. (Understanding) 3. Analyse the challenges faced by the retail sector and recognize the changing trends in retailing. (Analysing) 4. Develop knowledge and skills in retail store location selection, considering factors and steps involved in choosing the right location. (Applying) 5. Gain insights into merchandise management, including the factors influencing it and the functions of a merchandising manager. (Understanding)

Course Content (Theory)	Weightage	Contac t hours
Unit 1: Introduction to Retailing:	20%	9
Retailing: Meaning, Retail formats and types, Growing importance of online retailing, Changing trends in retailing, challenges faced by the retail sector	2070	



Unit 2: Retail store location and layout a)Retail store location Importance of Retail locations, Types of retail locations, Country/Region analysis, Measurement of success of location, Factors determining the location decision, Steps involved in choosing a retail location. b)Store layout and Design: Comprehensive store planning - Exterior design and layout - Interior store design and layout - Interior design elements. Visual Merchandising	20%	9
Unit 3: Merchandise Management Meaning of Merchandising, Factors influencing Merchandising, Functions of Merchandising Manager, Merchandise buying, Analysing Merchandise performance	20%	9
Unit 4 Retail Marketing Mix Retail Pricing, Factors influencing retail prices, pricing strategies. Communicating with the retail customer - Retail promotion mix Advertising - Sales promotion - Publicity - Retail selling process - Retail database- In-store customer service.	20%	9
Unit 5: Retail Store Management: Responsibilities of Store Manager: HRM in Retail: recruiting and selecting store employees, socializing and training, motivation and evaluating employees, gaining competitive advantage, compensation and reward system, controlling cost by building employee commitment Retail and Logistics, Store Security, Parking Space Problem at Retail Centres.	20%	9

Instructional Method and Pedagogy: (Max. 100 words)

The instruction methods employed in this subject include lectures, cases, presentations, assignments, and role-playing activities. Lectures serve as a fundamental source of theoretical knowledge and concept understanding. Cases are utilized to apply theoretical concepts to real-world scenarios, enhancing problem-solving and analytical skills. Presentations allow students to communicate their ideas effectively and develop their presentation skills. Assignments provide opportunities for independent research and critical thinking.



Course Outcome:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to: CO1: Define retailing and describe various retail formats and types. (Remembering) CO2: Explain the challenges encountered by the retail sector and identify the evolving trends in retailing. (Understanding) CO3: Evaluate different factors influencing retail store location decisions and apply the steps involved in selecting an appropriate retail location. (Applying) CO4: Analyse merchandise performance and demonstrate an understanding of the functions performed by a merchandising manager. (Analysing) CO5: Develop an understanding of the retail marketing mix, including pricing strategies and effective communication with retail customers through promotion mix and in-store customer service. (Understanding)	CO1: Remembering CO2: Understanding CO3: Applying CO4: Analysing CO5: Understanding

Learning Re	sources
1.	Textbook: 1.Chetan Bajaj, Tuli & Srivastava, RETAIL MANAGEMENT, Oxford University Press, New Delhi.2010
2.	Journals, Periodicals, Reference Reference books: 1. Fernie, PRINCIPLES OF RETAILING, Elsevier Publishing, 2010 2. Giridhar Joshi, INFORMATION TECHNOLOGY FOR RETAIL, Oxford University Press, New Delhi.2009 3. Ron Hasty and James Reardon, RETAIL MANAGEMENT. McGrawHill Publication, International Edition. 4. Swapna Pradhan, RETAIL MANAGEMENT, TEXT & CASES, Tata McGraw-Hill Publishing Co, New Delhi, 2008 5. Michael levy and Barton. A Weitz, Retail Management, Irwin Mcgraw hill, International edition, U.S,1798. 6. Judith W.Kincaid, Customer Relationship Management: Getting it right, Pearson Education, New Delhi, 2003. 7. Barry Berman, Joel R Evans- Retail Management; A Strategic Approach Emerging Trends in Retail Management: N Panchanatham & R Gnanguru Journal 1. International Journal of Retail Management and Research (IJRMR) 2. Journal of marketing (Sage Journal) 3. Journal of Business and Retail Management Research 4. Journal of Retailing
3.	Other Electronic Resources:



Evaluation Scheme	Total Marks	
Theory: Mid semester Marks	20 marks	
Theory: End Semester Marks	40 marks	
Theory: Continuous Evaluation Component Marks	Attendance MCQs Open Book Assignment Article Review Total	05 marks 10 marks 15 marks 10 marks 40 Marks

mpping of 1 of the con-								
	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	2	0	0	0	0	0	0	0
CO2	0	2	0	0	2	0	0	0
CO3	0	0	2	0	0	0	0	0
CO4	0	0	0	2	0	0	2	0
CO5	0	0	0	0	0	2	0	0
	CO1 CO2 CO3 CO4	CO1 2 CO2 0 CO3 0 CO4 0	PO1 PO2 CO1 2 0 CO2 0 2 CO3 0 0 CO4 0 0	PO1 PO2 PO3 CO1 2 0 0 CO2 0 2 0 CO3 0 0 2 CO4 0 0 0	PO1 PO2 PO3 PO4 CO1 2 0 0 0 CO2 0 2 0 0 CO3 0 0 2 0 CO4 0 0 0 2	PO1 PO2 PO3 PO4 PO5 CO1 2 0 0 0 0 CO2 0 2 0 0 2 CO3 0 0 2 0 0 CO4 0 0 0 2 0	PO1 PO2 PO3 PO4 PO5 PO6 CO1 2 0 0 0 0 0 CO2 0 2 0 0 2 0 CO3 0 0 2 0 0 0 CO4 0 0 0 2 0 0	PO1 PO2 PO3 PO4 PO5 PO6 PO7 CO1 2 0 0 0 0 0 0 CO2 0 2 0 0 2 0 0 CO3 0 0 2 0 0 0 0 CO4 0 0 0 2 0 0 2

PROG	GRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner

Mapping of PSOs & COs

	PSO1	PSO2	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1	2	0	0	0					
CO2	2	2	0	0					
CO3	0	2	0	0					
CO4									

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CO5	0	2	0	0					
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	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical innovations.
POS3	To prepare graduates with managerial competencies that act as a foundation for their successful professional and personal development.
POS4	To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
21BBAHRM03	EMPLOYEE	IV
	EMPOWERMENT	

	Teaching Sch	neme (Hours)			Teachin	g Credit	
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre-requisites	Basic Knowledge of Human Resource Management					
Course Category	Elective Course					
Course focus	Skill Enhancement					
Rationale	This course will help students in understanding ways to improve job satisfaction, motivation, and productivity. Empowering employees can lead to better organizational performance and increased employee engagement. Students who learn about employee empowerment are better equipped to become effective managers in the future.					
Course Revision/	23rd February 2022 (6 th BoS)					
Approval Date:						
Course Objectives (As per Blooms' Taxonomy)	 To understand the concept of empowerment, and barriers towards empowerment. To acquire the skills required to initiate employee empowerment. To recognize how empowerment decisions help the organization achieve a competitive advantage. To analyze and evaluate the organizations where empowerment has been initiated. To design rational and competitive HRM systems in modern organizations. 					

Course Content (Theory)	Weightage	Contact
		hours
Unit 1: Employee Empowerment: Introduction, Concept of	<mark>20%</mark>	8
Employee Empowerment, Process of		
Empowerment, Empowerment in Indian Scenario,		
Empowerment Global Scenario		
Unit 2: Definition: Employee Empowerment, Employee	<mark>20%</mark>	8
Involvement, Need, Successful implementation empowerment		
and change in corporate culture.		
Unit 3: Employee Engagement and Empowerment:Basic	<mark>15%</mark>	8
Issues and concern: Employee Engagement and		
Empowerment: Basic Issues and concern- Best Practices Key		
Improving Performance - Impact on Organizational		
Performance- Engagement Strategies – Drivers of Employee		
Engagement - Recent Trends		
Unit 4: Key elements: Power, Information, Reward Knowledge	<mark>25%</mark>	13
,(PIRK) – Process of Employee Empowerment – Benefits of		



Employee empowerment Levels of Employee Involvement:		
Enabling, Involving and Encouraging - Principles of Employee		
Empowerment- Recent Trends in Empowerment		
Unit 5: Process: Leadership & Change, Team Teamwork,	<mark>20%</mark>	8
Communication & Interpersonal Relations, Education & Team		
building		

Instructional Method and Pedagogy: (Max. 100 words)

Instructors can facilitate discussions and debates around the concept of employee empowerment, allowing students to share their thoughts and perspectives on the topic. Simulations/Lecture/cases/Presentation/ Assignment

Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to: Blooms' Taxonomy word should be highlighted CO1: Understand the concept of empowerment, and barriers towards empowerment CO2: Acquire the skills required to initiate employee empowerment CO3: Recognize how empowerment decisions help the organization achieve a competitive advantage. CO4: Analyze and evaluate the organizations where empowerment has initiated. CO5: Design rational and competitive HRM systems in modern organizations	CO1:Understand CO2: Acquire CO3: Recognize CO4: Analyze and Evaluate CO5: Design

Learning Resources 1. Textbook: William H. Macey, Benjamin Schneide), Karen M. Barbera, Scott A. You Employee Engagement: Tools for Analysis, Practice, and Competitive Advantage Wiley-Blackwell. 2.Michael Armstrong – A Handbook of Human Resource Managemen and Practice. London: Kogan Page Ltd. 3. Simon L. Albrecht, Handbook of Employee Engagement: Perspectives, Issues, Research and Practice; Edward. 4. J B Mondros and S M Wilson, Organising for Power and Empowerment, Columbia University Press 2. **Reference books:** 1. Argyris, C. (1999). On Organisational Learning. Blackwell Publishing. 2. Rice, C., & Marlow, F. (2012). The Engagement Equation: Leadership Strategies for an Inspired Workforce. Wiley. 3. Cotton, J. L. (1995). Employee Involvement: Methods for Improving Performance and Work Attitudes. Sage Publications. 4. Dale, B. G., Besterfield, H. D., Besterfield, G. C., & Besterfield-Michna, M.

(2010). Total Quality Management. Pearson Education.



3.	Journals, Periodicals, Reference
	1. Journal of Management Development
	2. Journal of Leadership & Organizational Studies
	3. Journal of Applied Psychology
	4. Journal of Business Research
	5. Human Resource Management Review
4.	Other Electronic Resources:
	1. http://aise.swlearning.com
	2. www.pearsonhighered.com/lepak
	3. www.hgsi.com

Evaluation Scheme	Total Marks	
Theory: Mid semester Marks	20 marks	
Theory: End Semester Marks	40 marks	
Theory: Continuous Evaluation Component Marks	Attendance MCQs Open Book Assignment Article Review Total	05 marks 10 marks 15 marks 10 marks 40 Marks

<u> </u>								
	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	0	0	0	0	0	0	0
CO2	0	1	0	0	0	0	0	2
CO3	1	3	0	0	0	0	0	1
CO4	1	0	0	0	0	0	0	1
CO5	1	2	0	0	0	0	0	1

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner



11 8	PSO1	PSO2	PSO3	PSO4
CO1	0	0	2	0
CO2	3	0	3	1
CO3	0	0	3	1
CO4	0	0	3	1
CO5	3	0	3	1

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
21BBFM04	Financial Reporting	IV

Teaching Scheme (Hours)			Teaching Credit				
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre-requisites	Basic Information about Finance and Account Terminology		
Course Category	Accounting & Finance Electives		
Course focus	Employability & Skills		
Rationale	Financial reporting aims to track, analyze and report your business income. This helps you and any investors make informed decisions about how to manage the business. These reports examine resource usage and cash flow to assess the financial health of the business.		
Course Revision/ Approval	23rd February 2022 (6 th BoS)		
Date:	•		
Course Objectives (As per Bloom's Taxonomy)	 To acquire the ability to integrate and solve problems in practical scenarios on Indian Accounting Standards for deciding the appropriate accounting treatment and formulating suitable accounting policies. To gain the prowess to recognize and apply disclosure requirements specified in Indian Accounting Standards while preparing and presenting the financial statements. To develop an understanding of the various forms of reporting (other than financial statements To learn the mechanism for IFRS To analysis the market movement and comparative analysis 		

Course Content (Theory)	Weightage	Contac
		t hours
Unit 1 Framework for Preparation	20%	9
Presentation of Financial Statements in accordance with Indian		
Accounting Standards (Indian AS).		
Interface of Financial Policy and strategic management Balancing		
financial goals vis-à-vis sustainable growth.		
Unit 2: Analysis of Income Statement	20%	9
Application of Indian Accounting Standards (Indian AS) with		
reference to General Purpose Financial Statements.		
Indian, AS on Measurement based on Accounting Policies Indian		
AS on Income Statement		
Unit 3: Analysis of Financial Statement	20%	9
Indian AS on First time adoption of Indian Accounting Standards		
Indian AS on Presentation of Items in the Financial Statements,		
Indian AS on Assets and Liabilities of the Financial Statements		
including Industry specific Indian AS, Indian AS on Items impacting		
the Financial Statements		



Unit 4: Integrated Financial Reporting – Practical's	20%	9
Communication of financial reports,		
Current Trends of Business		
Integrated Model of information		
Steps on the road map to integrated reporting		
Unit: 5 Corporate Social Reporting	20%	9
CSR as value creation		
CSR as Risk Management		
CSR as Corporate Philanthropy		

Instructional Method and Pedagogy: (Max. 100 words)

Discussion on concepts and issues on insurance use in an organization, case discussion on the claim of insurance products, Projects/ Assignments/ Quizzes/ Class participation.

Course Outcomes:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to: Blooms' Taxonomy word should be highlighted CO1: Acquire the ability to integrate and solve problems in practical scenarios on Indian Accounting Standards for deciding the appropriate accounting treatment and formulating suitable accounting policies. CO2: Gain the prowess to recognize and apply disclosure requirements specified in Indian Accounting Standards while preparing and presenting the financial statements. CO3: Develop an understanding of the various forms of reporting (other than financial statements CO4: Learnt the mechanism for IFRS CO5: Analysis the market movement and comparative analysis	CO1: Acquire CO2: Gain CO3: Develop CO4: Learn CO5: Analysis

Learning Resou	rces
1.	Reference Books:
	1. Bhole, L M: Financial Institutions and Markets: Structure
	Growth and Innovations. 2 nd edition: New Delhi: Tata McGraw
	Hill,
	2. Srivastava, R M: Financial Institutions in Indian Financial
	Institutions
	3. Study Material: ICAI Inter
	A. Firmaid American D. Mahada Kaman Cama
	4. Financial Accounting- Dr. Mahesh Kumar Sarva
	5. Financial Accounting- Intermediate ICWAI
	6. NISM Research Analytics Module Text Book



2.	Journals, Periodicals, Reference Journals & Periodicals Journal of Finance. Published by Wiley. The Review of Financial Studies. Journal of Financial Economics. Journal of Accounting and Economics. Journal of Financial and Quantitative Analysis. Journal of Money, Credit and Banking. Journal of International Money and Finance.
3.	Other Electronic Resources: www.investopedia.com/ask/answers/030315/what-financial-services-sector.asp https://www.ibef.org/industry/financial-services-india.aspx https://financialservices.gov.in/

Evaluation Scheme	Total Marks	
Theory: Mid semester Marks	20 marks	
Theory: End Semester Marks	40 marks	
Theory: Continuous Evaluation Component Marks	Attendance MCQs Open Book Assignment Article Review Total	05 marks 10 marks 15 marks 10 marks

	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1	2							
CO2	3				1			
CO3		2			2			
CO4		3			2		2	
CO5		3			3			3

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner



	PSO1	PSO2	PSO3	PSO4
CO1	0	0	1	0
CO2	0	1	0	0
CO3	2	1	2	1
CO4	2	2	3	2
CO5	1	0	2	3

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-
POS1	centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their successful
POS3	professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and encourage
POS4	them to pursue life-long learning to fulfill their goals.

School of Management and Liberal Arts BBA, Course Curriculum Effective from Academic Year, 2024-25



SEMESTER VI



COURSE CODE	COURSE NAME	SEMESTER
22BBA601	Strategic Management	VI

Teaching Scheme (Hours)				Teachin	g Credit		
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre-requisites	Basic knowledge of Business
Course Category	Basic Core Courses
Course focus	Skills
Rationale	It helps you ensure you're up to date on the latest business growth strategies as well as on the newest tools for strategic planning models
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives	To Understand challenges of starting new
(As per Blooms' Taxonomy)	ventures To Show Operations and
	Management in business
	To Examine internalize the process of setting up a business.
	To Learn Business Models and Planning for Busines
	TO Evaluate various strategies

Course Content (Theory)	Weightage	Contact hours
Unit 1: Definition, nature, scope, and importance of strategy	<mark>20%</mark>	8
and		
strategic management (Business policy). Strategic decision-making.		
Process of strategic management and levels at which strategy		
operates. Role of strategists.		
Defining strategic intent: Vision, Mission, Business definition, Goals and		
Objectives.		



Unit 2: Environmental Appraisal—Concept of environment, components of environment (Economic, legal, social, political and technological). Environmental scanning techniques- ETOP, QUEST and SWOT (TOWS).	20%	8
Unit 3: Internal Appraisal – The internal environment, organisational capabilities in various functional areas and Strategic Advantage Profile. Methods and techniques used for organisational appraisal (Value chain analysis, Financial and non-financial analysis, historical analysis, Industry standards and benchmarking, Balanced scorecard and key factor rating). Identification of Critical Success Factors (CSF).	20%	10
Unit 4: Corporate level strategies—Stability, Expansion, Retrenchment and Combination strategies. Corporate restructuring. Concept of Synergy. Mergers & Acquisitions., Corporate Restructuring. Business level strategies—Porter's framework of competitive strategies; Conditions, risks and benefits o ost leadership, Differentiation and Focus strategies. Location and timing tactics. Concept, Importance, Building and use of Core Competence	20%	9
Unit 5: trategic Analysis and choice—Corporate level analysis (BCG, GE Nine-cell, Hofer's product market evolution and Shell Directional policy Matrix). Industry level analysis; Porters' five forces model. Qualitative factors in strategic choice. Strategy implementation: Resource allocation, Projects and Procedural issues. Organisation structure and systems in strategy implementation. Leadership and corporate culture, Values, Ethics and Social responsibility. Operational and derived functional plans to implement strategy. Integration of functional plans. Strategic control and operational Control. Organisational systems and Techniques of strategic evaluation.	20%	10

Instructional Method and Pedagogy: (Max. 100	
words) Lecture/cases/Presentation/ Assignment/	
Projects	

Course Outcomes:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to:	
Blooms' Taxonomy word should be highlighted	



CO1: Understand strategies at different levels and to study different CO1: Understand strategies at Corporate & Business Level CO2: Show CO3: Examine CO2: Show an integrated view of the functional areas and to acquaint them with the strategic management process. CO4: Learns CO5: Evaluate CO3: **Examine** the challenges involved in managing a change and strategic control system to monitor the strategy implementation process CO4: Learns the concept of strategic management and familiarize the students with aspect related with analysis of the firm's external environment, the resources and thus carrying out SWOT analysis for strategy formulation. CO5: Evaluate an opportunity to exercise qualities of judgment and them to develop a holistic perspective of the management of organizations

Learning Resources					
1.	Reference Books:				
	Glueck, W.F. &Jauch, L.R.; Business Policy & Strategic Management.				
	Azhar Kazmi (2009) 3rd Edition; "Strategic Management and Business Policy"; Tata McGraw-Hill.				
	Cherunilam, Francis (2010); Business Policy and Strategic Management (Text and Cases); Himalaya Publishing House Pvt. Ltd				
2.	Journals, Periodicals, Reference				
	Journal of Public Policy and Management				
	Journal of Strategic Management				
3.	Other Electronic Resources:				
	1. http://www.nptel.ac.in				

Evaluation Scheme	Total Marks
Theory: Mid semester Marks	20 marks



Theory: End Semester Marks	40 marks	
Theory: Continuous Evaluation Component Marks		
	Attendance	05 marks
	MCQs	10 marks
	Open Book Assignment	15 marks
	Article Review	10 marks
	Total	40 Marks

	PSO1	PSO2	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1	3								
CO2		2							
CO3		3							
CO4	2			1		1			
CO5		3							



COURSE CODE	COURSE NAME	SEMESTER
22BBA602	Import Export Management	VI

Teaching Scheme (Hours)			Teaching Credit				
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic knowledge of Business
requisites	
Course	Basic Core Courses
Category	
Course focus	Skills
Rationale	Exports and imports are important because together they make up a country's balance of trade, which can impact an economy's overall health. In a healthy economy, both imports and exports see continual growth. This usually represents a sustainable and strong economy.
Course Revision/ Approval Date:	23rd February 2022 (6th BoS)
Course Objectives	To Understand how to export strategically as an entrepreneur.
(As per Blooms' Taxonomy)	To Show the various documents for processing export and import orders.
	To Examine the EXIM policy framework.
	To Learn a critical perspective to examine the EXIM policy.
	TO Evaluate legal implications in the area of exports and imports.



Course Content (Theory)	Weightage	Contact hours
Unit 1: Regulatory Framework Governing Exports and Imports: Laws governing India's export-import (general provisions) Foreign trade (Development and Regulation) Act, 1992 Foreign trade (Development and Regulation) Amendment Bill, 2010. DGFT, The Customs Act, GST Act	20%	8
Unit 2: Overview of Foreign Trade Policy (2015-2020) Legal basis and duration of FTP, Handbook of Procedures E-IEC, General Provisions, EDI, Bonded Warehouses Free exports, Objective of MEIS & SEIS, Towns of Export Excellence	20%	8
Unit 3: INCO Terms Methods of Payment: Open account, consignment, D/A, D/P Letter of Credit (L/C·	20%	10
Unit 4: International Trade Documents: Aligned Documentation System (ADS), Performa Invoice Commercial Invoice, Packing List, Shipping Bill, Certificate of Origin, Consular Invoice, Certificate of Origin vs. Consular Invoice, Commercial Invoice vs. Consular Invoice Mate's Receipt, Bill of Lading, Mate's Receipt vs. Bill of Lading, Guaranteed Remittance (GR) Form, Bill of Exchange, Airway Bill, Import Documents	<mark>20%</mark>	9
Unit 5: Export Procedure: Registration Procedure, Pre-shipment Procedure, Shipment Procedure, Post-shipment Procedure (Realization of Export Proceeds), Excise Clearance for Exportable Goods / GST provisions	20%	10

Lecture/cases/Presentation/ Assignment/ Projects



	Learning Resources					
1.	Reference Books:					
	Mahajan M. I., Export Policy, Procedures and Documentation Snow white Publications Paul Justin and Rajiv Aserkar, Export Import Management, Oxford Press D C Kapoor, Export Management, Vikas Publication Parul Gupta, Export Import Management, McGraw Hill Publication House					
2.	Journals, Periodicals, Reference					
	International Journal of Export Marketing					
3.	Other Electronic Resources:					
	1. http://www.nptel.ac.in					
	2. http://www.ocw.mit.edu					



Evaluation Scheme	Total Marks			
Theory: Mid semester Marks	20 marks			
Theory: End Semester Marks	40 marks			
Theory: Continuous Evaluation				
Component Marks	Attendance 05 marks			
	MCQs 10 marks			
	Open Book Assignment 15 marks			
	Article Review 10 marks			
	Total 40 Marks			

Mapping of POs & COs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	0	1	1	0	0	1	1
CO2	0	0	2	1	0	0	0	1
CO3	0	3	0	3	0	0	0	1
CO4	2	0	1	3	0	2	0	1
CO5	0	3	0	2	1	2	0	0

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner

	PSO1	PSO2	PSO3	PSO4
CO1	1	0	2	1
CO2	0	2	1	0
CO3	0	2	2	3
CO4	1	0	0	1
CO5	3	0	3	3



	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use
POS2	of contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22 BBA603	Supply Chain Management	VI

Teaching Scheme (Hours)				Teaching Credit			
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre-	Basic knowledge of Business
requisites	
Course	Basic Core Courses
Category	
Course focus	Skills
Rationale	Supply chain management is regional, national and global – it is everywhere. Without it, the wheels of industry and the economy would grind to a halt. Many aspects of our day-to-day lives depend on the ability to manage supply chains successfully within a global economy.
Course Revision/ Approval Date:	23rd February 2022 (6th BoS)
Course Objectives	To Understand supply chain and its models
(As per	To Show the challenges of supply chain cost of products
Blooms' Taxonomy)	To Examine international supply chain management.
	To Learn international supply chain management.
	TO Evaluate different challenges of supply chain



Course Content (Theory)	Weightage	Contact hours
Unit 1: <u>Development of SCM</u> Concepts and Definitions – key decision areas – Strategic Supply Chain Management and Key components, External Drivers of Change. Dimensions of Logistics – The Macro perspective and the macro dimension – Logistic system analysis.	20%	8
Unit 2: Sourcing strategy: Manufacturing management – make or buy decision – capacity management – Materials Management – choice of sources – procurement planning.	20%	8
Unit 3: <u>Strategic Sourcing</u> – Source evaluation – collaborative perspective – Buyer-Supplier Relationship – Partner Selection – develop of Partnership – importance of inventory – imbalances – uncertainties – inventory costs – inventory turnover ratio Inventory Strategy:	<mark>20%</mark>	10
Unit 4: Demand forecasting – inventory planning – planning of stocking facilities – warehouse location allocation. Warehouse design and operations – inventory norms.	<mark>20%</mark>	9
Unit 5: Inventory Strategy : Demand forecasting – inventory planning – planning of stocking facilities – warehouse location allocation. Warehouse design and operations – inventory norms.	20%	10

Lecture/cases/Presentation/ Assignment/ Projects

Course Outcomes:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to: Blooms' Taxonomy word should be highlighted CO1: Understand supply chain and its models CO2: Show the challenges of supply chain cost of products CO3: Examine different paths of international supply chain management CO4: Learns international supply chain management CO5: Evaluate different challenges of supply chain	CO1: Understand CO2: Show CO3: Examine CO4: Learns CO5: Evaluate



Learning Resources

- 1. Reference Books:
 - David J. Bloomberg, Stephen LeMay&Joe B. Hanna; *Logistics*; Prentice-Hall of India
 - Donald J. Bowersox & David J. Closs; *Logistical Management*, Tata McGraw Hill
 - Satish C. Ailawadi& Rakesh Singh; Logistics Management, Prentice-Hall of India
 - Donald Waters; Logistics; Palgrave Macmillan, New York
 - KrishnaveniMuthiah; Logistics Management & World Sea borne Trade; Himalaya Publishing House
- Journals, Periodicals, Reference
 Journal of Supply Chain Management
- 3. Other Electronic Resources:
 - 1. http://www.nptel.ac.in
 - 2. http://www.ocw.mit.edu

Evaluation Scheme	Total Marks				
Theory: Mid semester Marks	20 marks				
Theory: End Semester Marks	40 marks				
Theory: Continuous Evaluation					
Component Marks	Attendance 05 marks				
	MCQs 10 marks				
	Open Book Assignment 15 marks				
	Article Review 10 marks				
	Total 40 Marks				

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	0	1	0	0	0	1	1
CO2	0	0	2	0	0	0	0	1
CO3	0	3	0	3	0	0	0	1
CO4	2	0	0	3	0	0	0	1
CO5	0	3	0	0	1	2	0	0



	PROGRAMME OUTCOMES					
	By the end of the Programme, the Graduate will be					
PO1	Business Environment and Domain Knowledge					
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions					
PO3	Business Communication					
PO4	Global Exposure and Cross-Cultural Understanding					
PO5	Social Responsiveness and Ethics					
PO6	Environmental & Sustainability					
PO7	Leadership and Teamwork					
PO8	Lifelong learner					

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	1	0	2	0
CO2	0	2	0	0
CO3	0	2	2	3
CO4	1	0	0	1
CO5	3	0	3	3

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use
POS2	of contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE 22BBAFM08	COURSE NAME Strategic Financial Management	SEMESTER VI

Teaching Scheme (Hours)				Teaching Credit			
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic Information about Finance and Account Terminology					
Course Category	Accounting & Finance Electives					
Course focus	Employability & Skills					
Rationale	This subject concerned is to maximize the operational efficiency of financial decisions components dividend, cost of capital, and capital budgeting. Financial management helps maintain smooth operations of the business and it can help to improve the company's earnings with profitability.					
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)					
Course Objectives (As per Bloom's Taxonomy)	 To estimate cash flows from a project and can evaluate various risks involved in investment decision-making. Learners can also apply the concept of Financial Management to contemporary financial events. To understand finance management applications in large-scale business Able to create a link among cost of capital, capital structure and leverage. To analyze various capital budgeting methods and their decision-making. 					

Course Content (Theory)	Weightage	Contact
		hours
Unit 1 Concept and measurement of Cost of Capital:	20%	9
Importance and concept - Measurement of Specific Costs -		
Computation of Overall Cost of Capital		
Unit 2: Capital Structure Theories - Net Income Approach -	20%	9
Net Operating Income Approach - Modigliani-Miller Approach		
Designing Capital Structure		
Unit 3: Leverage - Operating Leverage - Financial Leverage -	20%	9
Combined Leverage		
Unit 4: Capital Budgeting: Non Discounted methods	20%	9
-Payback Period-Accounting Rate of Return		
Unit 5 Capital Budgeting: Discounted methods	20%	9



Net Present Value method - Internal Rate of Return -	
Profitability index	

Discussion on concepts and issues on insurance use in an organization, case discussion on the claim of insurance products, Projects/ Assignments/ Quizzes/ Class participation.

Course Objectives:	Bloom's Taxonomy Domain
After successful completion of the above course, students will be able to:	
 Estimate cash flows from a project and can evaluate various risks involved in investment decision-making. Learners can also apply the concept of Financial Management to contemporary financial events. Understand finance management applications in large-scale business. Able to create a link between the cost of capital, capital structure and leverage. analyze various capital budgeting methods and their decision-making. 	CO1: Estimate CO2: Apply CO3: Understand CO4: Create CO5: Analyse

Learning Resources

1. Reference Books:

I.M.Pandey; Financial Management, Vikas Publication; S.Chand Publication Prasanna Chandra; Financial Management; McGraw Hill M Y Khan and P K Jain; Financial Management; McGraw Hill

- 2. Journals, Periodicals, Reference
 - 1. Journal of Applied Corporate Finance
 - 2. Journal of Finance
 - 3. The Journal of Business Finance and Accounting
 - 4. Journal of Financial and Quantitative Analysis.
 - 5. Journal of Money, Credit and Banking.
 - 6. Journal of International Money and Finance.
- 3. Other Electronic Resources: www.onllinelibrary.wiley.com

https://efinancemanagement.com

https://www.coursera.org/specializations/financial-management

https://www.lsbf.org.uk/blog/news/importance-of-financial-management/117410

https://www.investopedia.com



Evaluation Scheme	Total Marks		
Theory: Mid semester Marks	20 marks		
Theory: End Semester Marks	40 marks		
Theory: Continuous Evaluation Component			
Marks	Attendance	05 marks	
	MCQs	10 marks	
	Open Book Assignment	15 marks	
	Article Review	10 marks	
	Total	40 Marks	

Mapping of POs & COs

	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1		2						
CO2	2							
CO3	3				1			
CO4					3			2
CO5					3			3

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner

	PSO1	PSO2	PSO3	PSO4
CO1	0	0	1	0



CO2	0	1	0	2
CO3	2	2	2	2
CO4	2	2	3	3
CO5	1	1	2	2

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22BBAMM08	International Marketing	VI

Teaching Scheme (Hours)				Teach	ing Credit		
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic knowledge of Business
Course	Basic Core Courses
Category	
Course	Employability/ Marketing Skills/ Entrepreneurship
focus	
Rationale	International marketing is crucial in today's globalized business landscape. Organizations need to understand the unique challenges and opportunities of operating in international markets. This course equips students with the knowledge and skills to navigate the complexities of international marketing, including cultural differences, market entry strategies, product decisions, pricing strategies, and distribution channel strategies. It prepares students to become effective international marketers and contributes to their overall understanding of global business dynamics.
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives	1.Understand the fundamental concepts and objectives of international marketing. (Remembering)
(As per Blooms' Taxonomy)	2. Analyze the challenges and opportunities in international marketing and apply appropriate strategies. (Analyzing)
	3.Evaluate the underlying forces and reasons for entering international markets. (Evaluating)
	4.Compare and contrast domestic marketing with international marketing, including their respective barriers. (Comparing)
	5. Analyze and apply market entry strategies, product decisions, pricing strategies, and distribution decisions in international marketing. (Applying)



Course Content (Theory)	Weightage	Contact
Unit 1:Introduction: Concept of International Marketing, Objectives of International Marketing, Challenges and Opportunities in International Marketing, Underlying forces of International Reason of entry in International Marketing, Domestic Marketing vs. International Marketing, Barriers	20%	hours 9
Unit 2:International Trade Theories: Basics of International Trade, Trade theories, Mercantilism, AbsolutAdvantage, Comparative Advantage Heckscher-Ohlin theory: Porter's diamond model, Limitations of Trade Theories	20%	9
Unit 3: International marketing Environment, Economic Environment: International Economic environment and trends affecting marketing, Cultural Environment: Meaning and Characteristics of Culture, Beliefs and customs, Implication of culture, Culture as barrier Political and Legal Environment: Implication of political and legal environment on International marketing,	20%	9
Unit 4:Market Entry Strategies: Market Entry strategies, Foreign Direct Investment, Exporting and Importing, Licensing, Joint Venture, Mergers, Acquisitions, Strategic Alliances, Turnkey operations, Franchising International Product decisions: Product Development, Product diversification, Product customization, Global products, Global Product Planning, Concept of Branding, Branding decisions, Packaging	20%	9
Unit 5: Pricing for International Markets Factors affecting international price determination; International pricing process and policies; Delivery terms and currency for export price quotations; Transfer pricing. International Distribution Decisions: Distribution channel strategy – International distribution channels, their roles and functions; International Promotion Strategies Communication across countries complexities and issues	20%	9

The course on International Marketing can be delivered through a combination of lectures, case studies, group discussions, and experiential learning activities. The lectures will provide theoretical foundations, while case studies will enable students to apply their knowledge to real-world scenarios. Group discussions will foster critical thinking and collaboration, and experiential learning activities, such as simulations or projects, will provide hands-on experience in international marketing decision-making.



Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to:	
CO1: Define and describe the concept of international marketing, its objectives, and the challenges and opportunities it presents. (Remembering)	CO1: Remembering
CO2: Analyze the underlying forces driving international marketing and evaluate the reasons for entering international markets. (Analyzing) CO3: Compare and contrast domestic marketing and international marketing, including identifying and evaluating the barriers in international marketing. (Evaluating)	CO2: Analyzing CO3: Evaluating CO4: Applying
CO4: Apply different market entry strategies, such as foreign direct investment, exporting, licensing, and joint ventures, to international business scenarios. (Applying)	CO5: Evaluating, Applying
CO5: Evaluate and apply international product decisions, pricing strategies, distribution channel strategies, and promotion strategies in the context of global markets. (Evaluating, Applying)	

Learn	ing Resources
1.	Textbook: 1. Rakesh Mohan Joshi, International marketing, Oxford University press, New Delhi, University press. 2. Francis Cherunilam, International Marketing, Himaliya publishing house, Mumbai,
2.	Journals, Periodicals, Reference
	Reference books: Winning The World Marketing – Bhattacharya 2. International Trade and Export Management – B.M. Wahi and A.B. Kalkundribar. 3. International Marketing Management – Varshney and Bhattacharya 4. International Marketing Export Marketing – S.Shiva Ramu 5. International Marketing – S.S. Rathor, J.S. Rathor 6. Global Marketing Strategy – Douglas & Craig 7. Export Marketing – Michael Vaz 8. Export Marketing – Francis Cherunilam 9. Export Marketing – B. Bhattacharya 10. Export - What , Where & How – Parasram 11. Essentials of Export Marketing – S.A. Chunnawala 12 Global marketing management by Warren J Keepen 13.Global marketing management by Varshney and Bhattacharya.
3.	Other Electronic Resources:

Evaluation Scheme	Total Marks



Theory: Mid semester Marks	20 marks			
Theory: End Semester Marks	40 marl	ks		
Theory: Continuous Evaluation				
Component Marks		Attendance	05 marks	
		MCQs	10 marks	
		Open Book Assignment	15 marks	
		Article Review	10 marks	
		Total	40 Marks	

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	0	0	0	0	0	0	0	0
CO2	3	2	0	2	0	0	0	0
CO3	0	0	3	0	0	0	0	0
CO4	2	2	0	2	0	2	2	2
CO5	0	3	0	0	3	0	0	0

PRO	GRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner



Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	2	2	0	0	0
CO2	0	2	0	0	0
CO3	0	0	0	0	0
CO4	0	0	0	0	0
CO5	0	0	0	0	0

	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical innovations.
POS3	To prepare graduates with managerial competencies that act as a foundation for their successful professional and personal development.
POS4	To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22BBAMM09	Consumer Relationship Management	VI

Teaching Scheme (Hours)				Teach	ing Credit		
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic knowledge of Business
Course Category	Marketing Elective
Course focus	Employability/ Marketing Skills/ Entrepreneurship
Rationale	The subject of Customer Relationship Management (CRM) is essential in today's highly competitive business environment. It equips students with the knowledge and skills to build and manage strong customer relationships, improving customer satisfaction and loyalty. This course covers emerging concepts, strategies, and technological tools for effective CRM implementation. Students will gain insights into CRM's relevance in various industries, ethical considerations, evaluation methods, and future trends. Instructional methods include lectures, case studies, group discussions, and hands-on exercises to enhance understanding and application of CRM principles and practices.
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives	1.Define and explain the concept, need, and importance of Customer Relationship Management (CRM). (Remembering)
(As per Blooms' Taxonomy)	2.Apply the conceptual framework of CRM, including the Value Pyramid, Customer Interaction Cycle, and Customer Profiling, to understand and manage customer relationships. (Applying)
	3. Evaluate the goals of a CRM strategy, identify obstacles to successful implementation, and propose CRM solutions using a people, process, and technology perspective. (Evaluating)
	4.Explore CRM as a business strategy, including issues, strategies, and the role of Customer Knowledge Management in achieving effective CRM. (Analyzing)
	5. Examine technological tools for CRM implementation, such as data mining, e-CRM solutions, and IT organizational structures, and develop a step-by-step process for CRM implementation. (Analyzing)



Course Content (Theory)	Weightage	Contact hours
Unit:1 Emerging Concepts in Customer Relationship Management CRM Definition, Need and Importance: Conceptual Framework of Customer Relationship Management; The Value Pyramid, Customer Interaction Cycle, Customer Profiling and Total Customer Experience, Goals of a CRM Strategy and Obstacles, CRM Solutions Map, Discussing People, Processes and Technology	20%	9
Unit :2 CRM as a Business Strategy CRM - Issues and Strategies; Winning Markets through Effective CRM; CRM as a business strategy, CRM Process, Effective Customer Relation Management through Customer Knowledge Management; Measuring Customer life time value Customer life cycle Management	20%	9
Unit 3:Technological Tools for CRM and Implementation :Data Mining for CRM - Some Relevant Issues ; Changing Patterns of e-CRM Solutions in the Future; Structuring a Customer Focused IT Organization to Support CRM; Organizational Framework for Deploying Customer Relationship; measuring profitability CRM implementation –set by step process	20%	9
Unit 4:CRM in Services :Status of Customer Relationship Management in service industry in India; Relevance of CRM for Hospital Services; Customer Relationship Management in Banking and Financial Services; CRM in Insurance Sector, Supply-Demand Mismatches and their impact on CRM; The Past, Present and Future of CRM	20%	9
Unit 5:Privacy, Ethics ,Evaluation and Future of CRM In the CRM Evaluation module, several categories of measurement of CRM effectiveness including CRM's impact on company efficiency, effectiveness, and employee behavior. Consumer privacy and ethical compliance.	20%	9

Lecture/cases/Presentation/ Assignment/ role playing.

Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to:	
CO1:Define and describe the concept, need, and importance of Customer Relationship Management (CRM) (Remembering)	CO1: Remembering



CO2:Apply the Value Pyramid, Customer Interaction Cycle, and Customer Profiling to analyze and improve customer relationships (Applying)

CO3:Evaluate CRM goals, identify obstacles, and propose solutions for effective CRM implementation (Evaluating)

CO4: Analyze CRM as a business strategy, including issues, strategies, and the role of Customer Knowledge Management (Analyzing)

CO5:Examine technological tools for CRM implementation, design an IT organizational structure, and develop a step-by-step process for CRM implementation (Analyzing)

CO2: Applying

CO3: Evaluating

CO4: Analyzing

CO5: Analyzing

Learning Resources

- 1. Jagdish N Sheth, Parvatiyar Atul, G Shainesh, Customer Relationship Management: Emerging Concepts, Tools and Applications, 1st Edition, Tata McGraw Hill, June 2008
- 2. Journals, Periodicals, Reference
 - 1.Judith W .Kincaid , Customer Relationship Management Getting it Right, Pearson Education
 - 2.H.Peeru Mohamed , A Sagadevan, Custmer Relationship Management, A Step by Step

Approach, Vikas Publishing House

- 3.Customer Centricity –Focus on right customer for strategic advantage, by Peter Fader, Wharton Digital Press, 2012
- 3. Other Electronic Resources:

Evaluation Scheme	Total Marks	
Theory: Mid semester Marks	20 marks	
Theory: End Semester Marks	40 marks	
Theory: Continuous Evaluation Component		
Marks	Attendance	05 marks
	MCQs	10 marks
	Open Book Assignment	15 marks
	Article Review	10 marks
	Total	40 Marks

PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8



CO1	2	0	0	0	2	0	0	0
CO2	0	2	0	0	0	0	0	0
CO3	0	0	3	0	0	0	0	2
CO4	0	2	0	2	0	0	0	0
CO5	0	2	0	0	0	2	0	0

PRO	PROGRAMME OUTCOMES				
	By the end of the Programme, the Graduate will be				
PO1	Business Environment and Domain Knowledge				
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions				
PO3	Business Communication				
PO4	Global Exposure and Cross-Cultural Understanding				
PO5	Social Responsiveness and Ethics				
PO6	Environmental & Sustainability				
PO7	Leadership and Teamwork				
PO8	Lifelong learner				

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4	PSO4
CO1	2	0	0	0	0
CO2	0	2	0	0	0
CO3	0	0	0	0	0
CO4	0	0	0	0	0
CO5	0	0	0	0	0

	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical innovations.

School of Management and Liberal Arts BBA, Course Curriculum Effective from Academic Year, 2024-25



To prepare graduates with managerial competencies that act as a foundation for their successful professional and personal development.
To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22BBAMM10	Advertising and Promotion	VI

Teaching Scheme (Hours)				Teach	ing Credit		
Lectur e	Practica l	Tutoria l	Total Hours	Lectur e	Practica l	Tutoria l	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic knowledge of Business
Course Category	Basic Core Courses
Course focus	Employability/ Skills/ Entrepreneurship
Rationale	Advertising plays a crucial role in marketing communication, and understanding its principles and strategies is essential for effective brand promotion and reaching target audiences
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives	1. Understand the fundamental concepts, history, roles, and functions of advertising.
(As per Blooms'	2. Explore integrated marketing communication (IMC) and its significance in promotional activities.
Taxonomy)	3.Develop skills in advertising design, including message strategies, appeals, and executional frameworks.
	4.Gain proficiency in copywriting for different advertising mediums and platforms.
	5.Learn media planning strategies and evaluate their effectiveness in reaching target audiences.

Course Content (Theory)	Weightage	Contact
		hours
Unit 1 : Introduction to Advertising: Definition of Advertising,	20%	9
History of Advertising, Roles of Advertising, Functions of		
Advertising, Key Players in Advertising, Types of Advertising,		
Integrated Marketing Communication: Integrated Marketing		
Communication, Role of IMC, Promotional Mix: Tools for IMC,		
The IMC Planning Process,		
	•••	
Unit 2: Advertising Design: Appeals, Message Strategies &	20%	9
Executional Framework: Advertising Design, Types of		



Advertising Appeals, Structure of an Advertisement, Creating an Advertising, Advertising Effectiveness		
Unit 3: Copywriting: Meaning and Definition of Copywriting, The Copywriter, Copywriting for Print, Copywriting guidelines, Radio Copywriting, TV Copywriting, Writing for the Web, Tips for writing good web content	20%	9
Unit 4: Media Planning and Strategies: Growth and Importance of Media, Meaning and Role of Media Planning, Media Plan, Market Analysis, Media Objectives, Developing and Implementing Media Strategies, Evaluating the effectiveness	20%	9
Unit 5: Print Media and Outdoor media: Characteristics of the press, Basic media concepts, Newspapers, Magazines, Factors to consider for magazine advertising, Packaging, Out-of-home Advertising, Directory Advertising	20%	9
Broadcast and Internet Media: Meaning of Broadcast Media, Radio as Medium, Television as Medium, Internet Advertising, Email Advertising		

The instructional methods for this course will include a combination of lectures, case studies, group discussions, hands-on projects, and presentations. Students will be exposed to real-world examples of advertising campaigns and analyze their effectiveness. Guest lectures by industry professionals will provide insights into the practical aspects of advertising. Group projects and presentations will enhance collaboration and communication skills.

Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able	
to: Blooms' Taxonomy word should be highlighted	CO1: Understand
, C	CO2: Applying
CO1:Explain the key concepts and historical development of advertising. (Understanding)	CO3: Creating
CO2: Apply integrated marketing communication principles and tools	CO4: Applying
in developing effective promotional strategies. (Applying)	CO5: Analyzing
CO3 :Create compelling advertising designs using appropriate appeals, message strategies, and executional frameworks. (Creating)	
CO4: Write persuasive and engaging copy for various advertising mediums, including print, radio, TV, and the web. (Applying)	



CO5: Analyze and develop media plans, considering market analysis, objectives, and evaluation of effectiveness. (Analyzing)

Le	arning Resources
1.	Textbooks: Kazmi & Batra , ADVERTISING & SALES PROMOTION, <i>Excel Books</i> ,
2.	Journals, Periodicals, Reference
	Aaker, Batra & Myers, ADVERTISING MANAGEMENT; Prentice Hall, India. 3. Kruti Shah & Alan D'souza, ADVERTISING & PROMOTION, Tata McGraw-Hill New delhi, 2009 4. Kelley & Jugenheimer, ADVERTISING MEDIA PLANNING A BRAND
	1 Journal of Advertising Research 2.Journal of Business Research 3. Journal of Product and Brand Management 4. Magazine sales Promotion
3.	Other Electronic Resources: www.onlinelibrary.wiley.com

Evaluation Scheme	Total Marks				
Theory: Mid semester Marks	20 marks				
Theory: End Semester Marks	40 marks				
Theory: Continuous Evaluation Component Marks	Attendance 05 marks MCQs 10 marks Open Book Assignment 15 marks Article Review 10 marks Total 40 Marks				

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	2	0	0	0	0	0	0	0
CO2	0	2	0	0	0	0	0	0
CO3	0	0	3	0	0	0	0	2
CO4	0	2	0	2	0	0	0	0
CO5	0	0	0	0	2	0	0	0



PRO	GRAMME OUTCOMES			
	By the end of the Programme, the Graduate will be			
PO1	Business Environment and Domain Knowledge			
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions			
PO3	Business Communication			
PO4	Global Exposure and Cross-Cultural Understanding			
PO5	Social Responsiveness and Ethics			
PO6	Environmental & Sustainability			
PO7	Leadership and Teamwork			
PO8	Lifelong learner			

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	2	1	0	0	0
CO2	2	1	0	0	0
CO3	2	1	0	0	0
CO4	2	1	0	0	0
CO5	2	1	0	0	0

	PROGRAMME SPECIFIC OUTCOMES
POS1	To prepare graduates who will be industrial ready, futuristic approach, encouraging student-centric culture.
POS2	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical innovations.
POS3	To prepare graduates with managerial competencies that act as a foundation for their successful professional and personal development.
POS4	To prepare graduates with comprehensive exposure to basic business situations and encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22BBAFM09	Financial Planning	VI

Teaching Scheme (Hours)				Teachi	ng Credit		
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Basic Information about Finance and Account Terminology				
Course Category	Accounting & Finance Electives				
Course focus	Employability & skills & Entrepreneurship				
Rationale	Personal Financial Planning (PFP) is the continuous and integrative process of managing financial affairs (assets, liabilities, revenues and expenses) in a personal situation, developing strategies and taking actions to achieve life goals.				
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)				
Course Objectives (As per Bloom's Taxonomy)	 To know ethical decision-making processes in all aspects of the financial planning profession. To apply recognized financial planning principles and industry standards to the systematic analysis of financial position and requirements. To prepare accurate and relevant financial plans manually and electronically. To Integrate economic and personal information necessary for effective financial planning decisions. To identify and apply written and verbal client-focused communication styles and strategies. 				

Course Content (Theory)	Weightage	Contact
		hours
<u>Unit – I Personal Financial Planning</u> – meaning, objectives,	20%	9
process The concept of Time Value of Money and its application		
in financial planning		
<u>Unit – II Personal Tax</u> planning – basics of tax assessment for an	20%	9
individual, deductions and reliefs available to an individual,		
avenues for tax savings for an individual		



<u>Unit – III Life Insurance</u> – tools for financial planning, different schemes and their implications, benefits and limitations The Housing Decision – factors to be considered, modes of finance, benefits and limitations, procedural and legal aspects	20%	9
<u>Unit – IV Other Investment</u> avenues such as stocks, bonds, mutual funds, real estate, etc., and financial planning Various financial institutions and modes of personal financing	20%	9
<u>Unit – V Retirement Need Analysis Techniques</u> Development of retirement plan, Various retirement schemes such as Employees Provident Fund (EPF), Public Provident Fund (PPF), Superannuation Fund, Gratuity, Other Pension Plans and Postretirement counselling	20%	9

Discussion on concepts and issues on insurance use in an organization, case discussion on the claim of insurance products, Projects/ Assignments/ Quizzes/ Class participation.

Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to: CO1: Know ethical decision-making processes in all aspects of the financial planning profession. CO2: Apply recognized financial planning principles and industry standards to the systematic analysis of financial position and requirements.	CO1: Know CO2: Apply CO3: Prepare CO4: Integrate
CO3: Prepare accurate and relevant financial plans manually and electronically. CO4: Integrate economic and personal information necessary for effective financial planning decisions. CO5: Identify and apply written and verbal client-focused communication styles and strategies.	CO5: Identify

Learning Resources

- 1. Reference Books:
 - 1. Personal Finance with Connect Plus, 10th Edition, Jack R. Kapoor, Les R. Dlabay, Robert J. Hughes, TMH
 - 2. Personal Finance Principles Every Investor Should Know by Manish Chauhan, Network 18
 - 3. Simplified Financial Management by Vinay Bhagwat, The Times Group



2. Journals, Periodicals, Reference

Journals & Periodicals

Journal of Finance. Published by Wiley.

The Review of Financial Studies.

Journal of Financial Economics.

Journal of Accounting and Economics.

Journal of Financial and Quantitative Analysis.

Journal of Money, Credit and Banking.

Journal of International Money and Finance.

3. Other Electronic Resources: www.onllinelibrary.wiley.com

https://www.investopedia.com/ask/answers/030315/what-financial-services-sector.asp

https://www.ibef.org/industry/financial-services-india.aspx

https://financialservices.gov.in/

Evaluation Scheme	Total Marks		
Theory: Mid semester Marks	20 marks		
Theory: End Semester Marks	40 marks		
Theory: Continuous Evaluation Component			
Marks	Attendance	05 marks	
	MCQs	10 marks	
	Open Book	15 marks	
	Assignment		
	Article Review	10 marks	
	Total	40 Marks	

	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1	3							
CO2		3			2			
CO3		3			2			
CO4		3			2		2	
CO5							1	2

PROGRAMME OUTCOMES
By the end of the Programme, the Graduate will be



PO1	Business Environment and Domain Knowledge			
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions			
PO3	Business Communication			
PO4	Global Exposure and Cross-Cultural Understanding			
PO5	Social Responsiveness and Ethics			
PO6	Environmental & Sustainability			
PO7	Leadership and Teamwork			
PO8	Lifelong learner			

Mapping of POs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	0	0	1	1
CO2	1	1	0	1
CO3	2	2	2	2
CO4	2	1	3	3
CO5	1	2	2	1

	PROGRAMME SPECIFIC OUTCOMES				
	To prepare graduates who will be industrial ready, futuristic approach, encouraging				
POS1	student-centric culture.				
	To prepare graduates who will be proficient in business communication and the use of				
POS2	contemporary technologies with academic excellence and pedagogical innovations.				
	To prepare graduates with managerial competencies that act as a foundation for their				
POS3	successful professional and personal development.				
	To prepare graduates with comprehensive exposure to basic business situations and				
POS4	encourage them to pursue life-long learning to fulfill their goals.				



COURSE CODE	COURSE NAME	SEMESTER
22BBAFM10	Risk Management	VI

Teaching Scheme (Hours)					Teachir	ng Credit	
Lecture	Practical	Tutorial	Total Hours	Lecture	Practical	Tutorial	Total Credit
45	0	0	45	3	0	0	3

Course Prerequisites	Basic Information about Finance and Account Terminology			
Course Category Course focus	Accounting & Finance Electives Employability & Skills			
Rationale	The key purpose of derivatives is the management and especially the mitigation of risk. When a derivatives contract is entered, one party to the deal typically wants to free itself of a specific risk, linked to its commercial activities such as currency or interest rate risk over a given time.			
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)			
Course Objectives (As per Bloom's Taxonomy)	 To equip students with the ability to apply stock market basics. To know the options contract discussed in terms of their valuation, analysis, and application for hedging, specialization, and arbitrage. To apprise the recent innovations in financial derivatives To learn the mechanics, valuation, and trading strategies of the derivatives market. To evaluate option sensitivities 			

Course Content (Theory)	Weightage	Contact
		hours
Unit 1 Introduction Option Markets	20%	9
Types of option markets, ITM, ATM & OTM, Intrinsic Value &		
Time Value, Factors affecting option pricing, European &		
American, Arbitrage restriction on option prices, Put-call parity		
relationship, Put call ratio		
Risk Management Lessons from the Global Financial Crisis for		
Derivative Exchanges", IIMA Working Paper No. 2009-02-06,		
February 2009. By Varma IIMA		
http://www.iimahd.ernet.in/~jrvarma/download.php		



Unit 2: Option Models Open Interest in relation to the price and volume, liquidating options, Option Trading Strategies- Arbitrage, hedging & Speculation, Option Pricing Models-Black schools & Binomial Model, Option Calculator Risks in Derivatives Markets By Ludger Hentschel Clifford W. Smith http://fic.wharton.upenn.edu/fic/papers/96/9624.pdf "Value at Risk Models in the Indian Stock Market", IIMA Working Paper, 99-07-05, July 1999. http://www.iimahd.ernet.in/~jrvarma/download.php	20%	9
Unit 3: Option Sensitivities VAR & Greek Letters. Delta, Theta, Gamma, Rho, Vega Put and Call with sensitivities	20%	9
Unit 4: Currency Derivatives Currency Futures- Arbitrage, hedging & Speculation Introduction to Interest rate Derivatives in India, Bond Futures, T-bill market in India, Exchange traded interest rate future, yield curve, term structure of interest rates, etc., Currency & Interest rate Swaps Case Study: Large Losses in Derivatives Markets By Anatoli Kuprianov	20%	9
Unit: 5 Practical from Model I and Model II Student assign project each of one commodity and follow Cash— Carry Model and Find variation between Spot prices v/s Excise prices	20%	9

Discussion on concepts and issues on insurance use in an organization, case discussion on the claim of insurance products, Projects/ Assignments/ Quizzes/ Class participation.

Course Outcomes:	Bloom's Taxonomy
	Domain



After successful completion of the above course, students will be able to:	
CO1: Aware commodities market and international market for	CO1: Aware
European & American Options	CO2: Recognize
CO2: Recognize margin risk in the commodities market.	CO3: Analysis
CO3: Analysis of market movement on seasonal variation	CO4: Learn
CO4: Learn the mechanics, valuation, and trading strategies of the derivatives market.	CO5: Evaluate
CO5: Evaluate option sensitivities.	

Learning Resources

1. Reference Books:

- 1. Rajiv Srivastava "Derivatives & Risk Management" Oxford University Latest Edition
- 2. Vohra & Bagri "Futures and Options" Tata McGraw hill Latest Edition
- 3. John C. Hull "Futures and Options Markets" Pearson Education Latest Edition
- 2. Journals, Periodicals, Reference

Journals & Periodicals

Journal of Finance. Published by Wiley.

The Review of Financial Studies.

Journal of Financial Economics.

Journal of Accounting and Economics.

Journal of Financial and Quantitative Analysis.

Journal of Money, Credit and Banking.

Journal of International Money and Finance.

3. Other Electronic Resources: www.onllinelibrary.wiley.com

 $\underline{https://www.investopedia.com/ask/answers/030315/what-financial-services-sector.asp}$

https://www.ibef.org/industry/financial-services-india.aspx

https://financialservices.gov.in/

Evaluation Scheme	Total Marks
Theory: Mid semester Marks	20 marks
Theory: End Semester Marks	40 marks



Theory: Continuous Evaluation Component		
Marks	Attendance	05 marks
	MCQs	10 marks
	Open Book Assignment	15 marks
	Article Review	10 marks
	Total	40 Marks

Mapping of POs & COs

	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7	PSO8
CO1	3							
CO2		3						
CO3		3			2			
CO4		3			2		2	
CO5		2					1	

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner

Mapping of POs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	1	0	1	0
CO2	1	1	0	2
CO3	2	2	2	3
CO4	2	2	3	2
CO5	3	3	2	2

PROGRAMME SPECIFIC OUTCOMES



	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.



COURSE CODE	COURSE NAME	SEMESTER
22BBAHRM08	PERFORMANCE MANAGEMENT	VI

Teaching Scheme (Hours)			Teaching Credit				
Lectur e	Practica l	Tutoria l	Total Hours	Lectur e	Practica l	Tutoria l	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Fundamental knowledge about Human Resource Management
Course Category	HR Electives
Course focus	Employability
Rationale	Through the course, students will learn how to design and implement effective performance management systems, develop performance metrics and standards, conduct performance appraisals, and align employee performance with organizational goals.
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives	1. To acquire comprehensive knowledge and practical skills to improve their ability for performance appraisal in their organisations.
(As per Blooms'	2. To understand the process of performance planning, monitoring and review.
Taxonomy)	3. To analyze the issues related to performance management.
	4. To evaluate the ethical issues concerning performance management.
	5. To apply the various tools available for measuring performance in assessing organizational performance.

Course Content (Theory)	Weightage	Contact
		hours
Unit 1:Introduction to Performance Management: Definition	<mark>20%</mark>	9
of Performance Evaluation, Evolution of Performance		
Management, Definitions and Differentiation of Terms Related to		
Performance Management. What a Performance Management		
System Should Do? Importance of Performance Management,		
Linkage of Performance Management to Other HR Processes		
Aims of Performance Management, Purpose of Performance		
Management, Employee Engagement and Performance		



Management, Principles of Performance Management, Overview		
of Performance Management as a System		
Unit 2. Doufournous Management Analysis & Application	20%	9
Unit 2: Performance Management Analysis & Application Reward System: Types of Rewards, Designing Reward System,	20%	9
Total Reward Strategies, Characteristics of an Effective		
Performance Reward Plan. Performance Analysis, Performance		
Review Discussion, Using Performance Management Systems		
Data for HR Decisions and Performance Improvements,		
Performance Management Skills, Performance Management		
Systems and Appraisal Practices.		
Unit 3: Performance Management Techniques	20%	9
Competency Mapping as a Performance Management Tool,		
Balanced Scorecard and its Applications, Mentoring System, 360		
Feedback, Assessment Centres, Performance Management		
Practices Of Different Companies. Different techniques of		
performance measures,		
Performance Appraisal: Definitions and Dimensions of PA,		
Purpose of PA and Arguments against PA, Necessity of		
Performance Appraisal and its Usage by Organisations,		
Characteristics of Performance Appraisal, Performance Appraisal		
Process, Mistakes made by Human Resource Department.		
Unit 4: Issues in Performance Management	<mark>20%</mark>	9
Team Performance, Performance of Learning Organisations and		
Virtual Teams: Team Performance Management, Performance		
Management and Learning Organisations, Performance		
Management and Virtual Teams	5 00/	
Unit 5: Ethics in Performance Appraisal: Ethics – An Overview,	20%	9
Ethics in Organisations, Ethics in Performance Management,		
Realities of Ethics in Performance Management, Ensuring Ethics		
in Performance Management		
Performance Consulting Consult The Need for Performance Consulting Pole of the		
Concept, The Need for Performance Consulting, Role of the		
Performance Consulting, Designing and Using Performance		
Relationship Maps, Contracting for Performance Consulting		
Services, Operationalizing Performance Management.		

Instructional Method and Pedagogy: (Max. 100 words)

Practical examples and case studies to illustrate the trends in performance management in corporate world

Lecture/cases/Presentation/ Assignment/ role playing.



Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able	
to: Blooms' Taxonomy word should be highlighted	CO1: Acquire
CO1: Acquire comprehensive knowledge and practical skills to improve their ability for performance appraisal in their organisations.	Understand
CO2: Understand the process of performance planning, monitoring and	CO3: Analyze
review CO3: Analyze the issues related to performance management	CO4: Evaluate
CO4: Evaluate the ethical issues concerning to performance management	CO5: Apply
CO5: Apply the various tools available for measuring performance in assessing organizational performance	

Learning Resources

1 **Textbook:**

1. Rao, T.V. (2017). Performance Management: Toward Organizational Excellence. New Delhi: Sage Publishers.

2 | Reference books:

- 1. Rao, T.V. (2005). Performance Management and Appraisal Systems. New Delhi: Sage Publishers.
 - 2. Chadha, P. (2008). Performance Management. New Delhi: Macmillan India Ltd.
 - 3. Michael, A. (2006). A Handbook of Human Resources Management Practice, London: KoganPage.
 - 4. Suri, G.K. (2008). Performance Measurement and Management. New Delhi: Excel Publications.
 - 5. Robert, L. C. (2011). Performance Management Concepts Skills and Exercises, New York: M.E.Sharpe Publications.
 - 6. Rao, N.S., (2017). Compensation System and Performance Management. New Delhi:Himalaya Publishing House

3 Journals, Periodicals

- 1. Academy of Management Journal
- 2. Journal of Organizational Behavior
- 3. Journal of Business and Psychology
- 4. Performance Improvement Quarterly
- 5. Journal of Vocational Behavior
- 6. Journal of Performance Management

4 Other Electronic Resources:

https://www.emerald.com/insight/publication/issn/1740-4722 https://performanceforum.org/



https://www.thebalancecareers.com/performance-management-4161661 https://hbr.org/

Evaluation Scheme	Total Marks			
Theory: Mid semester Marks	20 marks			
Theory: End Semester Marks	40 marks			
Theory: Continuous Evaluation				
Component Marks	Attendance	05 marks		
	MCQs	10 marks		
	Open Book Assignment 15 marks			
	Article Review 10 marks			
	Total	40 Marks		

Mapping of POs & COs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	2	0	0	0	0	0	1
CO2	3	0	0	0	0	0	0	0
CO3	1	3	0	0	0	0	0	1
CO4	0	3	0	0	3	0	0	1
CO5	0	3	0	0	0	0	0	1

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding
PO5	Social Responsiveness and Ethics
PO6	Environmental & Sustainability
PO7	Leadership and Teamwork
PO8	Lifelong learner



Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	2	0	3	0
CO2	0	0	2	1
CO3	3	0	3	1
CO4	3	0	3	1
CO5	3	2	3	1

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.

1: Slight (low); 2: Moderate (Medium); 3: Substantial (High); 0 None



COURSE CODE 22BBAHRM10	COURSE NAME COMPENSATION MANAGEMENT	SEMESTER VI
	MANAGEMENT	

Teaching Scheme (Hours)			Teaching Credit				
Lectur e	Practica l	Tutoria l	Total Hours	Lectur Practica Tutoria To Cre			
45	0	0	45	3	0	0	3

Course Pre- requisites	Fundamental knowledge about Human Resource Management
Course Category	HR Electives
Course focus	Employability
Rationale	This course will give an understanding of the principles and practices of designing and implementing effective compensation strategies in organizations. It helps students understand how to attract, retain and motivate employees through the use of compensation systems.
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)
Course Objectives (As per Blooms' Taxonomy)	 To recognize the importance and relevance of compensation management in today's dynamic business environment, using theories of wages and compensation philosophies. To analyze the different types of compensation systems and approaches and assess their impact on employee motivation and retention. To apply the techniques and criteria for wage determination and wage fixation machinery to real-world scenarios. To synthesize information from various compensation and labor laws to design and implement effective compensation packages for organizations. To evaluate the role of regulatory bodies in ensuring fair and equitable compensation practices.



Course Content (Theory)	Weightage	Contact hours
Unit 1:Introduction to Wages - Wage concepts, Theories of Wages, Importance, Wage Policy, Criteria for Wage Fixation, Techniques of Wage Determination, Wage Fixation Machinery, Wage Differentials, and Challenges of Remuneration	20%	9
Unit 2: Compensation - Definition - Compensation Responsibilities - Compensation System Design Issues - Compensation Philosophies - Compensation Approaches Compensation Classification - Types - Incentives - Fringe Benefits - Strategic Compensation Planning - Determining Compensation - The wage Mix - Development of Base Pay Systems - The Wage Curve - Pay Grades - Salary Matrix - Compensation as a Retention Strategy	20%	9
Unit 3: WAGE AND SALARY ADMINISTRATION Theories of wages - wage structure - wage fixation - wage payment - salary administration. Difference between salary and wages - Basis for compensation fixation- Components of wages - Basic Wages - Overtime Wages - Dearness Allowance - Basis for calculation - Time Rate Wages and Efficiency Based Wages - Incentive Schemes - Individual Bonus Schemes, Group Bonus Schemes- Effects of various labor laws on wages	20%	9
Unit 4: EMPLOYEE BENEFITS Profit sharing, payment of bonus, Types and significance of incentives, fringe benefits, Retirement plans, productivity and wages; understanding tools in designing, improving and implementing compensation packages.	20%	9
Unit 5: REGULATORY BODIES FOR COMPENSATION MANAGEMENT Wage Boards - Pay Commissions	20%	9

Instructional Method and Pedagogy: (Max. 100 words)

Discussion on the importance of legal compliance and ethical considerations in industrial relations practices. Practical examples and case studies to illustrate the impact of labor laws on workers and employers.

Lecture/cases/Presentation/ Assignment/ role playing.



Course Objectives:	Blooms' Taxonomy Domain
After successful completion of the above course, students will be able to:	
Blooms' Taxonomy word should be highlighted	CO2 A 1
CO1: Recognize the importance of compensation management in modern business environments	CO2: Analyze CO3: Apply
CO2: Analyze various compensation systems and approaches CO3: Apply techniques and criteria for wage determination and wage	CO4: Synthesize
fixation machinery to real-world scenarios CO4: Synthesize information from multiple compensation laws to	CO5: Evaluate
design effective compensation packages. CO5: Evaluate the role of regulatory bodies in ensuring fair and	
equitable compensation practices.	

Learning Resources

Textbook:

- 1.Milkovich& Newman (2010), Compensation, Tata McGraw-Hill Publishing Company Ltd., New Delhi, 8th Edition
- 2. Henderson, (2012) Compensation Management in a Knowledge Based World, Pearson Education, New Delhi, 9th Edition.
- 3. Aswathappa K. (2005) Human Resource and Personnel Management,4th Ed,Tata Mc Graw Hill Publishing Co. Ltd

Reference books:

- 1. Dewakar Goel, PERFORMANCE APPRAISAL AND COMPENSATION MANAGEMENT, PHI Learning, New Delhi.
- COMPENSATION Richard.I. Henderson, MANAGEMENT KNOWLEDGE BASED WORLD, Prentice Hall India, New Delhi.
- 3. Richard Thrope & Gill Homen, STRATEGIC REWARD SYSTEMS, Prentice Hall India, New Delhi.
- 4. Michael Armstrong & Helen Murlis, HAND BOOK OF REWARD MANAGEMENT, Crust Publishing House.
- 5. Compensation & Reward Management, BD Singh, Excel Books
- 6. Strategic Compensation, Joseph J. Martocchio, 3rd Edition, Pearson Education
- 7. Compensation Management in Knowledge based world, Richard I. Anderson, 10th edition, Pearson Education
- 8. Compensation Management, Er Soni Shyam Singh, Excel Books.

Journals, Periodicals, Reference

- 1. Compensation & Benefits Review
- 2. Journal of Compensation and Benefits
- 3. International Journal of Human Resource Management
- 4. Employee Relations
- 5. Workforce Management



- 6. Human Resource Management Journal
- 7. Harvard Business Review

4 Other Electronic Resources:

https://www.compensationforce.com/

https://www.compensationcafe.com/

https://www.salary.com/

https://www.bls.gov/

Evaluation Scheme	Total Marks					
Theory: Mid semester Marks	20 marks					
Theory: End Semester Marks	40 marks					
Theory: Continuous Evaluation Component Marks	Attendance MCQs Open Book Assignment	05 marks 10 marks 15 marks				
	Article Review Total	10 marks 40 Marks				

Mapping of POs & COs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	0	1	0	0	0	0	0	0
CO2	1	3	0	0	0	0	0	0
CO3	1	3	0	0	0	0	0	1
CO4	1	3	0	0	0	0	0	1
CO5	1	2	0	0	0	0	0	0

	PROGRAMME OUTCOMES
	By the end of the Programme, the Graduate will be
PO1	Business Environment and Domain Knowledge
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions
PO3	Business Communication
PO4	Global Exposure and Cross-Cultural Understanding



PO5	Social Responsiveness and Ethics			
PO6	Environmental & Sustainability			
PO7	Leadership and Teamwork			
PO8	Lifelong learner			

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	1	1	2	0
CO2	1	0	3	0
CO3	2	1	3	1
CO4	2	0	3	1
CO5	1	0	3	1

	PROGRAMME SPECIFIC OUTCOMES
	To prepare graduates who will be industrial ready, futuristic approach, encouraging
POS1	student-centric culture.
	To prepare graduates who will be proficient in business communication and the use of
POS2	contemporary technologies with academic excellence and pedagogical innovations.
	To prepare graduates with managerial competencies that act as a foundation for their
POS3	successful professional and personal development.
	To prepare graduates with comprehensive exposure to basic business situations and
POS4	encourage them to pursue life-long learning to fulfill their goals.

1: Slight (low); 2: Moderate (Medium); 3: Substantial (High); 0 None



COURSE CODE	COURSE NAME	SEMESTER
22BBAHRM09	INDUSTRIAL RELATION & LABOUR	VI
	LAWS	

Teaching Scheme (Hours)			Teaching Credit				
Lectur e	Practica l	Tutoria l	Total Hours	Lectur e	Practica l	Tutoria l	Total Credit
45	0	0	45	3	0	0	3

Course Pre- requisites	Fundamental knowledge about Human Resource Management				
Course Category	HR Electives				
Course focus	Employability				
This course will provide students a comprehensive understanding of legal framework governing employment relations, as well as the pract skills needed to manage workplace conflicts and negotiations effective. This knowledge is essential for any business graduate who intends to win a managerial or supervisory role, particularly in industries with unioni workforce.					
Course Revision/ Approval Date:	23rd February 2022 (6 th BoS)				
Course Objectives (As per Blooms' Taxonomy)	 To analyze the nature, scope and evolution of industrial relations, in India. To evaluate the role of the government in industrial relations, including state intervention. To critically examine the concept of workers' participation, including its purpose, types, and government policies. To apply the provisions of labour laws to real-world scenarios, including understanding their scope and extent, definitions, and procedures. To synthesize information from various acts related to labor welfare to realize their overall impact on labor welfare in India. 				

Course Content (Theory)	Weightage	Contact
		hours



Unit 1: INDUSTRIAL RELATIONS IN A COMPARATIVE FRAME WORK	20%	9
Meaning, scope and nature of Industrial Relations; Evolution of IR in India; Objectives of IR; Trade Unions in India, ILO in IR, Key Issues and critical challenges		
Unit 2: THE ROLE OF GOVERNMENT IN INDUSTRIAL RELATIONS	<mark>20%</mark>	9
The means of state intervention, role of state in industrial relations at the state level, industrial conflict, reference of disputes to boards, courts or tribunals, voluntary reference of disputes to arbitration, strengthening conciliation, promoting alternative dispute resolution mechanisms.		
Unit 3: WORKERS PARTICIPATION	20%	9
Meaning of participation, Purpose of workers participation, Types and degree of participation, Government policy and participation, Structure of participative management, Nature and benefits of participative management, Quality circles, Composition of quality circles, Functioning of quality circles, Cases relating to quality circles with Indian Case studies.		
Unit 4: THE INDUSTRIAL DISPUTES ACT, 1947	20%	9
Scope and Extent of the act, Definitions [Industry, Industrial dispute, Individual and collective dispute, Average Pay, Employer, Lay – off, Lock Out, Retrenchment, Strike, Unfair Labor Practices, Wage and Workmen], Procedure for settlement of industrial dispute, Prohibition of strikes and lockouts, Notice of change in conditions of service, Voluntary reference of disputes to arbitration, Award Settlement		
Unit 5: FACTORIES ACT, 1948	20%	9
Definitions, Welfare Measures under the act, Safety Measures under the act, Working hours for adults, Employment of [Young persons, Women], Annual leave with wages, Penalties and Procedures.		
General overview on		
 Payment of Wages Act, 1936 The Minimum Wages Act, 1948 Contract Labour (Regulation and Abolition Act), 1986 Child Labour Prohibition and Regulation Act, 1986 		



Instructional Method and Pedagogy: (Max. 100 words)

Discussion on the importance of legal compliance and ethical considerations in industrial relations practices. Practical examples and case studies to illustrate the impact of labor laws on workers and employers.

Lecture/cases/Presentation/ Assignment/ role playing.

Course Objectives:	Blooms' Taxonomy Domain			
After successful completion of the above course, students will be able to:				
Blooms' Taxonomy word should be highlighted	CO1: Analyze			
CO1: Analyze the nature and scope of industrial relations in	CO2: Evaluate			
India	CO3: Demonstrate			
CO2: Evaluate the role of the government in industrial relations,	CO4: Apply			
CO3: Demonstrate a comprehensive understanding of workers' participation	CO5: Synthesize			
CO4: Apply the provisions of labor laws to real-world situations.				
CO5: Synthesize information from various acts related to labor welfare				

Learning Resources

Textbook:

- 1. Kapoor N.D. (2012). Elements of industrial law (11th ed.). New Delhi: Sultan Chand & Sons
- 2. Venkataratnam C.S. (2011), Industrial relations (1sted.). New Delhi: Oxford University Press.
- 3. Labour Laws for Managers By: B.D. Singh 2nd edition Excel Books

2 | Reference books:

- 1.Mamoria CB, Mamoria, Gankar Dynamics of Industrial Relations (Himalaya Publications, 15 Ed.)
 - 2.Singh B.D; Industrial Relations, Second Edition, Excel Publishers.
 - 3.Sinha; Industrial Relations, Trade Unions and Labour Legislation (Pearson Education, 1 st Ed.)
 - 4.Srivastava SC Industrial Relations and Labour Laws (Vikas, 2000, 4th Ed.)
 - 5. Venkata Ratnam Industrial Relations (Oxford, 2006, 2ndEd.)
 - 6.Indian Law Institute, Labour Law and Labour Relations-Cases and Material, Bombay, Tripathi,
 - 7.S.N. Mishra, Labour and Industrial Laws, Allied Publications, New Delhi,
- 8.Debi S. Saini, Redressal of Labour Grievances, Claims and Disputes, Oxford University Press



- 9.SarmaA.M. (2013), Industrial Relations, (10th ed.), Mumbai: Himalaya Publishing House.
- 10.Monappa Arun, Nambudiri Ranjeet and Selvaraj Patturaja (2013), Industrial relations and Labor sLaws (3nd ed,). New Delhi: Tata Mac Graw Hill Publishing Company Limited.
- 11. PattnayakBiswajeet (2006), Human Resource Management, (3rd ed.), New Delhi: Prentice Hall of India Pvt Ltd
- 12. Punekar S.D., Deodhar S.B., Sankaran Saraswathi (2011), Labour Welfare, Trade Unionism and Industrial Relations, ((14th rf.), Mumai: Himalaya Publishing House 13.Legal Aspects of Business, Text, Jurisprudence, and Cases, By: Daniel Albuquerque, Oxford University Press, New Delhi.

3 Journals, Periodicals, Reference

- 1. Industrial Relations Journal
 - 2. Journal of Labor Research
 - 3. Journal of Industrial Relations
 - 4. Work, Employment and Society
 - 5. Employee Responsibilities and Rights Journal
 - 6. Comparative Labor Law and Policy Journal
 - 7. Labor Studies Journal

4 Other Electronic Resources:

www.onllinelibrary.wiley.com

https://labour.gov.in/

https://indianlabourlaw.blogspot.com/

https://labourlawreporter.com/

https://www.ilo.org/global/lang--en/index.htm

Theory: Mid semester Marks 20 marks Theory: End Semester Marks 40 marks	Total Marks				
	40 marks				
Theory: Continuous					
Evaluation Component Attendance 05 marks					
Marks MCQs 10 marks					
Open Book Assignment 15 marks					
Article Review 10 marks					
Total 40 Marks					



Mapping of POs & COs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	3	1	0	0	0	0	0	0
CO2	0	3	0	0	1	0	0	2
CO3	1	3	0	0	1	0	0	1
CO4	1	3	0	0	0	0	0	1
CO5	1	3	0	0	0	0	0	1

	PROGRAMME OUTCOMES				
	By the end of the Programme, the Graduate will be				
PO1	Business Environment and Domain Knowledge				
PO2	Critical thinking, Business Analysis, Problem Solving, and Innovative Solutions				
PO3	Business Communication				
PO4	Global Exposure and Cross-Cultural Understanding				
PO5	Social Responsiveness and Ethics				
PO6	Environmental & Sustainability				
PO7	Leadership and Teamwork				
PO8	Lifelong learner				

Mapping of PSOs & COs

	PSO1	PSO2	PSO3	PSO4
CO1	0	0	2	0
CO2	1	0	3	0
CO3	0	0	3	1
CO4	3	0	3	1
CO5	1	0	3	1

	PROGRAMME SPECIFIC OUTCOMES				
	To prepare graduates who will be industrial ready, futuristic approach, encouraging				
POS1	student-centric culture.				
	To prepare graduates who will be proficient in business communication and the use of contemporary technologies with academic excellence and pedagogical				
POS2	innovations.				
	To prepare graduates with managerial competencies that act as a foundation for their				
POS3	successful professional and personal development.				
	To prepare graduates with comprehensive exposure to basic business situations and				
POS4	encourage them to pursue life-long learning to fulfill their goals.				

1: Slight (low); 2: Moderate (Medium); 3: Substantial (High); 0 None



COURS AECC5	SE CODE 01	I		T 0	P 0	C 2	
Total Credits:2 Total Hours in semester :30 Total Marks: 100							
1	Course P	Course Pre-requisites: Nil					
2	Course C	Course Category: Ability Enhancement Courses					
3	Course Revision/ Approval Date:						
4	Course Objectives:						
A.1.T. inter-dess inter-polationship between discrete and development							

- 4.1 To introduce inter-relationship between disaster and development
- 4.2 To introduce types of disasters with case studies and create awareness.
- 4.3 To introduce various disaster management framework and strategies adopted at national and international levels.
- 4.4 To study the effective use of science for mitigating disasters
- 4.5 To study case study of various famous disasters

Course Content	Weightage	Contact hours	Pedagogy
Unit 1: Theory: Introduction to Disasters-Understanding the Concepts and Definitions of Disaster, Hazard, Vulnerability Risk, Capacity – Disaster and Development, and Disaster Management Fundamental of Disasters-Types, Trends, Causes, Consequences and Control: Geological Disasters, Hydro- Meteorological Disasters, Biological Disasters, Technological Disasters, and Man-made Disaster Trends – Emerging Risks of Disasters – Climate Change and Urban Disasters.	20%	7	Chalk and Duster and PPT, Notes



Unit 2:			
Theory: Disaster Management Cycle and			
Framework-Disaster Management Cycle –			
Paradigm Shift in Disaster Management,			
Pre-Disaster – Risk Assessment and			Chalk and
Analysis, Risk Mapping, Zonation, Micro	25%	8	Duster and
zonation, Prevention and Mitigation of			PPT, Notes
Disasters, Early Warning System,			,
Preparedness, Capacity Development;			
Awareness, During Disaster – Evacuation –			
Disaster Communication - Search and			
Rescue ,Emergency Operation Centre –			
Incident Command System Relief and			
Rehabilitation .Post-disaster – Damage			
and Needs Assessment, Restoration of			
Critical Infrastructure – Early Recovery –			
Reco instruction and Redevelopment;			
IDNDR, Yokohama Strategy, Hyogo			
Framework of Action, Sendai framework.			
Unit 3:			
Disaster Management in India			
Disaster Profile of India – Mega Disasters			Chalk and
of India and Lessons Learnt, Disaster,		7	Duster and
Management Act 2005 – Institutional and		/	PPT, Notes
Financial Mechanism, National Policy on			PP1, Notes
Disaster Management, National Guidelines			
and Plans on Disaster Management; Role of			
Government (local, state and national),			
Non- Government and Inter-Governmental			
Agencies. Disaster Management Act in			
relation to COVID-19 pandemic.			
UNIT 4 Role of Science and	20%	8	Chalk and
Technology in Disaster Management			Duster and
Geo-informatics in Disaster Management			PPT, Notes
(RS, GIS, GPS and RS), Disaster			,
Communication System (Early			
Warning and Its Dissemination),			
Land ,Planning and Development			
Regulations, Disaster Safe Designs and			
Constructions, Structural and			
Non-Structural Mitigation of			
Disasters, S&T Institutions for			
Disaster Management in India.			



Unit 5:		10%	4	Chalk and	
D' 4 C C4 P				Duster and	
	Disaster Case Studies			PPT, Notes	
Various Case Studies on Disaster					
and Development, Disaster					
	ion and Control, Risk				
Analysis and Management. Case					
•	study relating to COVID -19 to				
be explo					
	g Resources				
1.	Textbooks:				
	1. Alexander, D., Natural Disasters, Kluwer Academic London.				
	2. Asthana, N. C., Asthana P., Disaster Management, Aavishkar Publishers.				
		0	A Disaster Ma	nager's	
	Handbook, Asian Development Bank				
	4. Collins, A.E., Disaster and I		•		
	5. Coppola, D.P., Introduction	to International	l Disaster Manage	ement, 2nd	
	Edition, Elsevier Science				
2.	Reference Books:				
		pedia of Disaster Management (Vols. 1-3), Deep			
	& Deeep, New Delhi				
2. Gupta, A.K., Nair, S.S., Environmental Knowledge for Disaster				Disaster	
Risk Management, NIDM, New Delhi.					
		Zlatar, M., Damage Assessment			
and Reconstruction after War or Natural Disaster,					
	Springer.				
	Springer.				
	4. Menshikov, V.A., Perm	inov, A.N., Urli	chich, Y.M., Glob	oal	
	1 0		chich, Y.M., Glob	oal	
	4. Menshikov, V.A., Perm	isaster		oal	
	4. Menshikov, V.A., Perm Aerospace Monitoring and D	isaster		oal	
	4. Menshikov, V.A., PermAerospace Monitoring and D5. Modh, S., Introduction	isaster to Disaster Mar	nagement,	oal	

Evaluation Scheme	Total Marks	
Mid semester Marks	30	
End Semester Marks	50	
Continuous Evaluation Marks	Attendance Quiz Skill enhancement activities / case study Presentation/ miscellaneous activities	5 marks 5 marks 5 marks 5 marks



	1. Possess awareness to mitigate the effects of disaster
Course Outcomes	2. Know local disaster management policies, regulations and authorities
	3. Contribute in capacity building measures to mitigate disasters
	4. Understanding role of science in mitigating disasters
	5. Contribute to safe society by the study of various disasters